# UNITED STATES OF AMERICA DEPARTMENT OF ENERGY

# ENVIRONMENTAL MANAGEMENT ADVISORY BOARD PUBLIC MEETING

AUGUSTA TOWERS AND CONVENTION CENTER 2651 Perimeter Parkway Augusta, Georgia 30909

March 22-23, 2006

# VOLUME I

The above-entitled meeting was called to order at 9:00 a.m. by James A. Ajello, Chairman.

## ENVIRONMENTAL MANAGEMENT ADVISORY BOARD MEMBERS

MR. JAMES A. AJELLO (CHAIRMAN)
Reliant Energy, Inc.

MR. C. STEPHEN ALLRED Consultant

MS. LORRAINE ANDERSON Arvada City Council

MR. A. JAMES BARNES
Professor (via telephone)

DR. DENNIS FERRIGNO CAF & Associates, LLC

MS. JENNIFER A. SALISBURY Attorney-at-Law

MR. DAVID SWINDLE IAP World Services, Inc.

MR. THOMAS WINSTON
Ohio Environmental Protection Agency
(not present)

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- JAMES A. AJELLO: Good morning, all, and welcome.
- 3 My name is Jim Ajello, I'm the Chairman of the
- 4 Environmental Management Advisory Board and I welcome you to
- 5 our public meeting this morning.
- I have a few opening remarks to make and then we
- 7 will get into the agenda.
- The agenda, by the way, will be, if not already,
- 9 posted outside on the table so that you might be able to
- 10 follow along and that will help you this morning in
- 11 reviewing the agenda and previewing what our conversations
- 12 will be like this morning.
- I have just a few opening remarks.
- 14 First of all, if you will please silence your cell
- 15 phones or Blackberries or PDA's so that we might be
- 16 uninterrupted by that and we will have a productive meeting.
- 17 I'd like to indicate that not all of our Board
- 18 Members are with us this morning. Jim Barnes is on the
- 19 phone and participating that way, but Tom Winston is not
- 20 able to be with us. Other than that, the Board is present
- 21 and given that we have placed official notice in the Federal
- 22 Register a month ago, the meeting will be constituted.
- 23 A few opening items.
- 24 The Board had a very productive day yesterday. We
- 25 were visiting the Savannah River Site and the Syndicated

- 1 Labs and I dare to say that we had -. We were very
- 2 impressed by the activities underway at the site. The site,
- 3 as most of you know, is an enormous enterprise spanning some
- 4 three hundred and ten square miles with about ten thousand
- 5 employees. I was also struck by the fact that about -. The
- 6 activity was really happening on about ten percent of the
- 7 property there, so, fully ninety percent of the property is
- 8 not associated with the actual production or risk mitigation
- 9 activities. It was a very, very interesting activity given
- 10 the fact that there are some one thousand facilities or had
- 11 been one thousand facilities on the site.
- 12 So, I would like to thank all of the folks at
- 13 Savannah River for hosting us yesterday, for making the day
- 14 very productive.
- This is the first time that the Board, in a number
- of years, probably four or five-years, has been out visiting
- 17 a site. I dare say it was a very enlightening experience,
- one that will help us do our jobs better in advising the
- 19 Assistant Secretary in his mission.
- 20 So, we appreciate all of the cooperation that we
- 21 received from the site personnel, the contractors, the local
- 22 community. It was a very, very productive undertaking.
- 23 With respect to EMAB, itself, as most of you know,
- 24 information about the Board is available on the EMAB and EM
- 25 web sites so you can review our activities or past

- 1 resolutions, reports, background of the Board Members and so
- 2 I won't take any time this morning to review that, but I
- 3 invite you to review that information.
- So, without any further ado, I'd like to introduce
- 5 Jim Rispoli who has some opening remarks. This has been a
- 6 traditional part of our agenda and this morning will be no
- 7 different.
- Jim, good morning and welcome.
- 9 JAMES A. RISPOLI: Good morning. Thank you for
- 10 the nice introduction and it is good to see you all again
- and thanks to all of those who have taken time out to join
- in from the community. It is good to see you all.
- 13 I'd just like to start by saying that as far as we
- 14 can recall, this is the first time since 1992, is it, or
- 15 1994, that we have had a meeting other than a Washington, DC
- 16 location. I'd like to get your feedback on that, when all
- is said and done, to bring this to a community where we have
- 18 a lot of activity and let's the Board see the site and let's
- 19 the community, if they wish, to be here to see us. I just
- 20 wanted to mention that this may be, if you think it is
- 21 appropriate, may be something that we continue to do.
- 22 Another thing that I would like to do is to thank
- 23 the members of the Board. I know that you do this pro bono.
- 24 We cover, hopefully, your expenses. Having done a lot of
- 25 that type of work, professional type of work, pro bono, I

- 1 know that it is not an easy thing to do. Those who do it
- 2 realize that you have to carve time out from whatever else
- 3 you would like to be doing on those days to do these types
- 4 of things, not just for our Advisory Board, but any of this
- 5 type of pro bono activity where you share your expertise
- 6 with us. I just want you to know that I really do
- 7 appreciate it.
- I believe, in just my first meeting with you and
- 9 talking with you all, talking with your Chair and others on
- 10 this Board, that we really do value what you do and I just
- 11 want to acknowledge that and thank you for doing what you
- 12 do.
- I was just also looking over some older notes and
- 14 sometimes when I was taking these older notes from my
- 15 contacts with you, I was so new. I wasn't realizing it, but
- 16 I know that some of our EM Staff would smile when I would
- mention some of these things.
- The number one thing that I took away from the
- 19 last time that we conversed was that we needed to have a
- 20 better focus on performance-based contracts. We had to have
- 21 bolder incentives, I think is the wording that we used, that
- 22 we had to do more significant things.
- 23 By the way, you all at that time already did
- 24 support the concept of us having Deputy Assistant Secretary
- 25 for Acquisition and Project Management. I know that you

- 1 have had a chance to meet him. He is here in the room
- 2 today. I think you know our other Deputy Assistant
- 3 Secretaries because they are here and have been before, but
- 4 the one new fellow here on the block is Jack Serash who is
- 5 sitting back here. So, we have made that step and Jack is
- 6 now there to begin to bring the focus to both the pre-award
- 7 activities as well as the execution focus that we need in
- 8 managing our projects through the contracts that we have,
- 9 which you recommend be a bolder performance-based contract
- 10 system. So, all of those little pieces tie together.
- I think that you brought up a very interesting
- 12 observation that our metrics are in disconnect, that the
- gold charts don't flow down to the site level and that we do
- 14 something to look at our metrics. Of course, I think that
- 15 to many in EM, the gold charts have become institutionalized
- 16 and perhaps they are a good way to communicate with our
- outside stakeholders, but I believe your point is that as
- 18 far as you have metric that can't flow down and don't flow
- down in a very real way to the sites.
- The next thing in my notes, I think, get a smile
- 21 out of Charlie Anderson because we were talking about this
- 22 just yesterday.
- We have systemic disconnects, Charlie, between
- 24 life-cycle baseline, individual contract baseline.
- Now, we were just talking about this yesterday

- 1 because we were looking at some of our numbers and in some
- 2 places we have for the same PBS as many as three or four
- 3 numbers.
- 4 Is it the life-cycle cost?
- Is the total project cost?
- 6 Why is it one number over here and another number
- 7 in the budget and another number over here?
- I was looking at the notes and saying, "Isn't this
- 9 true?"
- I mean this is the type of information you have
- 11 brought to us and we are dealing with these issues and it
- 12 goes to show that these are, I think, significant things.
- I won't cover all of the things, but I think that
- 14 you also talked about risk analysis and the need to beef
- 15 that up.
- We also spent quite a bit of time talking about
- 17 end states. That is a very significant part of what we have
- 18 to do. You have to know to what level you are going to
- 19 clean something up before you can target your cost and
- 20 schedule. To think that you can do it without end states is
- 21 probably not correct, but I think that you also were
- 22 discussing ways that we might do that better.
- I don't want to spend the time of giving you back
- 24 all of the things that you gave to us, but the point is, it
- is interesting that when you first brought some of these up,

- 1 I was fairly new and then as you get into it, actually, in
- 2 these cases, you were right on. So, I appreciate that and
- 3 hope that we can continue to do that.
- 4 You are going to be hearing from a number of our
- 5 senior managers today. I'll be staying only through about
- 6 1:30 or 2:00 and then I am getting over to the site. You
- 7 set up some how better weather for me today than you did for
- 8 yourselves yesterday, but I am heading over there today. It
- 9 is not because I am not interested in what you are doing,
- 10 but we will have our senior managers here and then as before
- 11 I look forward to the feedback at the end of your
- 12 deliberations and I think that will be very helpful and I
- will be here for the sessions through the early afternoon as
- 14 well. So, I thank you for that.
- 15 I'd like to crystallize, perhaps, if I could, what
- 16 have become my own focus areas. We have all of these things
- that we would like to see happen, but, really, you can boil
- them down and fit them to within this framework.
- The first has to be, number one, is safety. It
- 20 has to be safety.
- 21 I will talk more about each of these in a minute.
- Number two is risk reduction, which, I mean, is
- 23 getting the job done and not just managing things and places
- 24 that are safer, but actually reducing the risk throughout
- 25 the Department of Energy's complex. So, that is actually

- 1 the substance of doing the job, getting the job done.
- 2 Thirdly, doing it to a high-performing
- 3 organization that has a good handle on project execution
- 4 through the contracts that we have.
- Next is organizational alignment and integrated
- 6 human capital management planning. We have talked about
- 7 that and you will be hearing from Jim Fiore today on that as
- 8 well.
- 9 And then, certainly very relevant, this is not a
- 10 focus area, but I think that you have to have this, is the
- 11 feedback and lesson learned and you are one of the major
- 12 feedback mechanisms that we have in addition to internal
- ones and other site-specific advisory boards, for example.
- So, I think, if you think about what we are trying
- 15 to do, it all fits into those focus areas in one way or
- 16 another.
- 17 Let me talk about each one just a little bit.
- In safety, I am not just talking about operational
- 19 safety. I am also talking about what I have come to
- 20 recognize as the importance of safety in engineering. You
- 21 don't have to look very far to find examples of where, by
- 22 not making decisions on safety timely, we have wound up with
- 23 significant setbacks. One of them is right here, you might
- 24 have called it by the salt waste processing facility you saw
- 25 at the site yesterday where we are now looking at a two-year

- 1 delay in the operational date of that facility.
- 2 Fortunately, we have other interim steps in place that can
- 3 begin to process the waste without a, you might say, a
- 4 significant impact on the startup, but what it will impact
- 5 is that we will be able to deal with only the more
- 6 radioactive fractions of waste and it has had a smaller
- 7 volume metric through put until we get our major facility on
- 8 line and the major facility is delayed because we didn't get
- 9 the safety things nailed down early enough.
- 10 I talked about this in both committee hearings as
- 11 well as in members of Congress offices about this particular
- 12 project.
- 13 What it really comes down to is why would anyone
- 14 knowingly build a facility when you know that it is not up
- 15 to the standards that it should be, whether it be building
- 16 codes or somebody building a high rise?
- 17 Why would you use a fifty-year old building code
- or a twenty-year old building code if we have learned now
- 19 that we need to do things differently and do it better and
- 20 that is what we were confronted with in this situation?
- 21 Why would we knowingly build a structure above
- 22 ground level with radioactive materials passing through it
- 23 and run the risk of those materials exposing the workers or
- 24 the site or the public, the community, because we didn't
- 25 build it to the appropriate standards?

- 1 Why would anyone do that?
- I think that when it is expressed that way, well
- 3 then people understand why we are currently in delay. That
- 4 doesn't correct the fact that we should have dealt with that
- 5 issue much sooner, resolve it much sooner. It affects other
- 6 significant projects as well.
- 7 So, safety is not just the operational safety to
- 8 deal with the safety aspects of design, we realize that we
- 9 ought to make better use of the federal project director,
- 10 the contractor's expertise, the project team that often
- 11 brings expertise that no one person can have.
- 12 Do these reviews early in the design process and
- 13 make the decisions early in the design process so that we
- 14 don't continue with that mode of having those decisions
- 15 bumped down stream. It is not because any one involved is
- deliberately doing this. I think that, you know, people are
- 17 engaged in healthy dialogue. It is not always that clear
- 18 cut what the proper performance category of the building is.
- 19 It is not always that clear cut, but somebody has
- 20 to be watching the clock and say, "You know, by this point,
- 21 we must make this decision because it won't get better if we
- let it go on without making this decision."
- 23 Operational safety, you know, we operate probably
- 24 one of the most inherently hazardous operations in the
- 25 nation. I think of it and I'm sure that you do, too, but if

- 1 you were a worker at a nuclear power plant and you went to
- 2 that whatever your job space is, whether it is in the
- 3 control room or whether you are controlling the operation or
- 4 whether it be an operational part of the plant and you walk
- 5 in every day on your shift, it is likely to be the same
- 6 today as it was yesterday. You know what the hazards are.
- 7 You know what the processes are and you know what you are
- 8 dealing with. We don't have that.
- 9 Our people, yeah, maybe there is a fork lift
- 10 driver that is moving drums every day where is lifting
- drums, but one day he is lifting a drum and the bottom falls
- 12 out or maybe he is moving a drum and it goes on fire because
- 13 it is not that same controlled environment that other
- 14 nuclear workers deal with. So, that makes it, for our
- 15 managers, and some of them are in this room, I think,
- 16 exponentially more difficult to deal with the hazards and
- 17 yet we can never lose focus on the fact that we are dealing
- 18 with these nuclear issues and we have to protect the
- 19 workers, the public, the community. Every worker is a human
- 20 being and they all have the same actual entitlement to go
- 21 home at the end of the day the same way that they are right
- 22 now.
- 23 An interesting thing came up just Monday,
- 24 actually, it was brought out by our Environment, Safety and
- 25 Health people that we were running fifteen lock out tag out

- 1 near misses a month. Now, think of that in this way. Every
- 2 other day, a supervisor or worker decides to work on an
- 3 electrical line without making sure that it is locked out
- 4 and de-energized. Now, why would we do that? Why would we
- 5 do that when we have professional electricians, professional
- 6 supervisors and foremen and people who are in charge, why
- 7 would you, every other day, permit someone to work on lines
- 8 that are not proven to be de-energized?
- 9 That is the occupational safety, that is not even
- 10 nuclear safety. That is just plain old occupational safety.
- So, clearly, we have got to do something different
- in safety.
- I know that when I have been in positions where
- 14 you can directly affect the workforce, you not only use the
- 15 incentives, but you also have the downsides of not having a
- 16 safe operation.
- I was in a conference last Friday where an agency
- 18 had said that you are not safe when you are ignoring the job
- 19 that you are doing because you will never have another one
- 20 of those. You will not get another job with us if you are
- 21 not at a good end in the safety spectrum.
- Now, I don't know if we can do that easily but
- 23 that would certainly get management's attention. Right now,
- 24 management is subject to withholding a fee within the
- 25 contract, like at all of our major sites including Savannah

- 1 River Site, has done that recently, withheld fee for within
- 2 a contract. They are also subject in this nuclear
- 3 enforcement under Price/Anderson Act where they can then be
- 4 fined. All of that is still not accomplishing or getting
- 5 rid of things like having a lock out/tag out near miss every
- 6 other day. So, I think that we have to be more creative.
- 7 We have got to start doing it in other ways. I was just
- 8 mentioning that when I was in charge, we had not so good
- 9 safety. When I became aware of it, we would keep a file
- 10 card by a superintendent and we let everybody know who
- 11 wasn't a superintendent know we had a file card. If a
- 12 superintendent started to have too many accidents or near
- 13 misses, maybe they shouldn't be a superintendent or a
- 14 foreman any more.
- Now, these workers don't work for us, they work
- 16 for a contractor. I think we need to come up with better
- 17 ways to both incentivize and educate, but then there has to
- 18 be some accountability because we are dealing with human
- 19 beings and their safety and their lives. I think that has
- 20 to be number one.
- I think that if we, in honesty, were struggling to
- 22 find better ways to do this because we have reached a
- 23 plateau where -. We are better than industry averages, but
- that is really not good enough because of the repercussions,
- 25 the impacts of any of these events happening all over in our

1 nuclear world, but I think we just have to do better.

Secondly, as I mentioned, is risk reduction, getting the job done, effective identification of management risks, but then actually getting the clean up done, not just managing it in place, but making a difference, getting it done and getting all of our sites re-mediated. We do that through project execution. We have our work portfolio broken out into about a hundred and forty five billion dollars portfolio broken out into these PBS's. We are still working to divert our attention to the fact that we are managing the entire PBS. It is a project. 

Now, in some worlds, you do a project and you act as your own prime to do a project or with perhaps three or four contractors. Some cities, for example, when they build a building will have the main contractor to build directly contract electrical, mechanical. Just imagine the chaos if you don't manage it integrally as a project. We need to recognize that we are managing projects through contract people and that we have to keep our eye on the ball because one day that contractor will walk out the door, perhaps, and another one will walk in and we have to know where we are as compared to what we want to be, how much have we spent against plan and all of those things. So, we have got to continue on with our focus and really be a high-performing organization in this regard.

- If we have to focus on both pre-award, get the
- 2 best performance-based contract with the concepts that we
- 3 have and get the best competitions and structure all of the
- 4 procurements the best that we can to optimize competition.
- We also have to focus on postaward. So, all of
- 6 that now will be under the purview, all of those pre-imposed
- 7 work performance issues will be under the purview of a new
- 8 Deputy Assistant Secretary for Acquisition and Project
- 9 Management.
- In the pre-award realm, we want to work hard to
- insure competitive and open selection of the most qualified
- 12 contractors through the most appropriate types of vehicles,
- 13 appropriate contract vehicles.
- We are committed to open competition and things
- 15 that we have been doing, both here and at other sites, are
- intended to attract the types of firms who can bring to the
- 17 table the skills and expertise we need.
- 18 For example, here at Savannah River, the idea is
- 19 to cut the future contractor focus on what we consider the
- 20 largest risk across the complex, which is our radioactive
- 21 tank work and let someone else worry about the on-going
- operation of the site, the laboratory, the NNSA function and
- 23 the more enduring functions that may not need the same
- 24 degree of focus that you need to do the radioactive tank
- work. So, that was the concept.

- 1 So, then, you might expect that you could attract
- 2 different types of contractors to team or individually to
- 3 compete for those types of things.
- So, I think, since the last time we met, we have
- 5 announced these acquisition strategies. It might be helpful
- 6 to us, I think, to know what you all think about the
- 7 approach that we are taking.
- It is interesting, once we embarked on this, -. I
- 9 should mention that I did not walk in the door and dictate
- 10 this. It is important to recognize that the people who work
- 11 those acquisition strategies sent them to the headquarters
- 12 this way. We looked at them and we might have modified them
- 13 slightly, but there were no major changes to the way that
- 14 the acquisition strategies were proposed. This was an
- 15 approach that was recognized by many professionals in the
- 16 field as being a way to attract a broader range of
- 17 contractors to the DOE and to our work and better focus.
- So, again, I think we would be very interested in
- 19 your feedback on that.
- We, clearly, are making deliberate decisions with
- 21 respect to small business. Since we last meet, we have
- 22 awarded a hundred and ninety million dollars small business
- 23 contract.
- 24 All of that is part of the pre-award package that
- 25 we have to deal with.

1 We have already talked some about the post-award, the management aspects of going the rest of the way to 2 3 educate our own federal project directories, integrated project teams, on use of project management tools, nail down 5 one life-cycle baseline and then it is consistent with 6 whatever the contract baseline is, presuming the contract is 7 a fully duration and not have all these different numbers floating around so that we know more precisely what we are 8 9 managing to.

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To improve our senior management focus on project execution, just for an example, we had a special program that was newly designed for our top-drawer executives. Just about everyone in the room was a site manager or a Deputy Assistant Secretary. It was a case study-oriented approach. We not only had environmental management case studies but we had a case study on the A12, the attack aircraft that was cancelled because of project management problems and cost The idea was that the case studies fit into a over run. matrix that covered every phase of a project site. The idea was that our executives were not, because they weren't getting any preached to, but rather to read for themselves and discuss with themselves what went on in these case studies and what can we do better as executives to avoid those types of problems in the future.

There is more to follow. We have made

- 1 arrangements to enable our top-tier executives to attend the
- 2 Defense Acquisition University at the next step with about
- 3 half of our people, our executives, and half of the
- 4 Department of Defense.
- 5 You might say, "Well, why would you do that?"
- 6 I know that the administrator made a comment after
- 7 doing a case study on the A12 and I think that her comment
- 8 was and she took out all the specific reference to the A12
- 9 and this is the way the waste treatment plant would handle
- 10 it. In other words, the setup and what happened was not
- 11 really -. The technical issues were different, but the way
- 12 that you deal with them and the outcome is what would have
- 13 been predictable for us as well as for that particular DOD
- 14 program.
- We are going to give this a try with the Defense
- 16 Acquisition University and see how that works. I wouldn't
- 17 want you to think for a minute that we don't have competent
- 18 people. We really do. I think that you would know and I
- 19 certainly recognize that we have not done much along the way
- 20 to recognize our executives and given the opportunities to
- 21 spend time with each other and their peers throughout the
- government to see how other people do what has to be done.
- If you come out of another agency, as I did, this
- 24 was another brilliant part of my career. I mean, it was a
- 25 common thing for me to go off for two or three weeks,

- 1 occasionally, to be with my peers every step of the
- 2 developmental ladder and learn from your peers and learn
- 3 about the things in management.
- I think that we just need to do better. We owe it
- 5 to our people to do better. So, we are working on that.
- As you know, we have made headway on getting our
- 7 federal properties risk de-certified. We still have a ways
- 8 to go, but I am not discouraged because it was a three-year
- 9 window for the DOE Federal Project Directories to get
- 10 certified. There was a beginning date and there was a
- 11 completion date, which is May of 2006, right around the
- 12 corner. Well, my predecessor took the move; Jesse Roberson
- 13 took the move of reorganizing the portfolio into projects
- 14 and then saying we want project directors and managers of
- 15 these projects. Our people were only about a year and a
- half delay by May of 2006. Even though we are the laggards,
- 17 you might say, we are the laggards because we had a year and
- 18 a half delay before we started to get our people advanced
- 19 for consideration to this board and it is not a rubber stamp
- 20 board. It is a very strenuous process, very stringent, very
- 21 through with reviews and credentials. Fortunately, all of
- 22 the course work is available, so it is just a matter of
- 23 getting the rest of our Federal Project Directors to them.
- 24 We have to get our baseline validated and you
- 25 mentioned that there were too many inconsistencies. Well,

1 that is true. But, right now, only fifty-two percent of the 2 EM Portfolio of one hundred and forty five billion or so has 3 been in the pink and validated by outsiders. It is not 4 because we haven't been trying. So, how do you manage to something if you don't really know what the right schedule 5 6 is, what the cost is? So, fifty-two percent is not a 7 passing grade. I think that we had hoped that by this point to have about seventy percent of our portfolio validated but 8 9 we didn't get there and we have to bring a new focus and educate people more on what to expect. So, we have got to 10 do better and get to work on our portfolio to get to 11

Once they are validated or even before, we have to manage to those baselines better. We are only managing such that sixty to seventy percent of our portfolio is performing up to expectations.

eventually one hundred percent of all of those baselines

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independently validated.

Our authorizers on the hill are the Armed Services Committee. So, they hear not only from us, they hear from DOD. One agency got up and they are one hundred and five percent of schedule. In other words, they are five percent better than the scheduled commitments they made to Congress and they are running under cost. Another program is eighty one percent done with his clean up. That is what these committees are hearing. Then they hear from us that, you

- 1 know, we have got only this sixty to seventy percent on
- 2 cost, on schedule. So, obviously, we have to demonstrate
- 3 that we can do better. Is our challenge more complex?
- 4 Perhaps it is more complex because of the nuclear issues and
- 5 all that, but you have to recognize that the people over in
- 6 DOD, their challenges were complex for them, too, and yet
- 7 they managed to come up with more attainable schedules and
- 8 costs and then delivered to those.
- 9 I think the lesson learned here for me is, what do
  10 you commit to as the most likely case to your stakeholders?
- 11 It does not have to be the same thing to incentivise your
- 12 contractors go to. Because, if you do that and your
- contractor cannot obtain those stretch goals, then you look
- 14 to all of the stakeholders as if you failed. In fact, we
- 15 are not failing. In many cases, we are very low against
- 16 those stretch goals. It is just that we committed to the
- 17 most optimistic rather than the most likely case. So, we
- 18 have got to recognize that there is a difference between
- 19 what you commit to, which has to be the most likely case,
- 20 and what then you incentivise your contractors to do. Then
- 21 we put ourselves in a position where we can't succeed
- 22 because if you don't make the most optimistic within
- everybody's view, you've failed.
- 24 If you have any thoughts on that, that would be
- 25 helpful. It kind of ties in with the performance-based

- 1 contracting and the way that we deal with our stakeholders
- 2 as well as the issues, the baselines and performance of the
- 3 baseline.
- 4 On organizational line including capital
- 5 management plan, as you will hear from Jim, but I will just
- 6 cover a couple of highlights. We not only have we taken the
- 7 step of having this new Deputy Assistant Secretary and his
- 8 proposed organization, we have aligned it such that all most
- 9 all of the engineering and technology functions are under
- one DAS, so that DAS, who happens to be Mark Gilbertson, can
- 11 not only build a very, very appropriate high-quality
- 12 organization of engineering and technical and scientific
- people in headquarters, but basically become the sponsor for
- 14 that throughout the department, not just at the headquarters
- 15 but be the advocate for that across the Department of
- 16 Energy.
- 17 Frank Marcinowski, who is here, now has the entire
- 18 disposition function, all of the interaction with the
- 19 Regulators, not that he would do it all, but understanding
- 20 all of the issues that the sites face with the regulatory
- 21 and making sure that we have and what we are dealing with.
- 22 That is a big challenge. If you are picking up a
- 23 disposition that we have today and you find out tomorrow
- 24 that you don't or you don't have one today and then you are
- 25 hoping to have one tomorrow but maybe you don't. He will be

- 1 giving a presentation after lunch on the disposition maps
- 2 that we have and Frank will focus on that area.
- 3 Some of the functions, of course, can't change,
- 4 the budget function, for example. The Department is putting
- 5 a new focus on a five-year planning approach which means
- 6 that decisions on what fits in a five-year program will be
- 7 made not by budget experts but by line management experts
- 8 who know what the priorities are and can say, "Okay, if we
- 9 have this much here, we can do this and this will not get
- 10 done. But, if you will give us an extra this much a year
- 11 then we can get that done as well."
- 12 I think that is a good thing. I've testified that
- 13 I think that is a good thing.
- 14 Again, Jim will brief you on some of these as well
- 15 today.
- And, lastly, the feedback in lessons learned. We
- did use all case studies for the program that we put on last
- 18 week when all of our top tier executives, but there has to
- 19 be many other feedback mechanisms and I think, again, this
- 20 Board is one of them. It is a great way to learn. We
- 21 obviously need to focus on becoming that high performance
- organization so that we can do these things in safety and in
- 23 project management risk. I believe that you all can help us
- 24 by the feedback, by the independent sanity check to what we
- 25 are doing and just be frank with us and tell us what you

- 1 think.
- When I went back to the notes of what I took from
- 3 our last contacts, I see that you are right on in many of
- 4 these areas and I think that we need to find ways to even
- 5 further enhance the feedback from what you deliberate back
- 6 to our DAS.
- 7 So, with that, I really appreciate, again, being
- 8 here. I am happy to be here. I look forward to
- 9 participating for most of today's meeting until the early
- 10 afternoon and then wrapping up with you again to find a
- 11 better way to convey that back to our people. If you have
- any discussion, I will be happy to do that.
- Thank you.
- JAMES A. AJELLO: Thanks, Jim. Thanks very much
- 15 for that comprehensive presentation.
- 16 With that, do the Board Members have any questions
- for Jim or any comment that they would like to make at this
- 18 point?
- 19 Dave Swindle.
- 20 DAVID SWINDLE: Jim, you have made comments and I
- 21 know that I have followed closely your testimony before
- 22 Congress and at various committees and clearly some of the
- 23 steps from what you had, like this five-year plan, is a very
- 24 important step forward.
- I guess, one item, just to -. At the Department

- of Defense, as we talked last time, that DOD basically when
- 2 they undertake a project for long-term acquisition, they set
- 3 an appropriations and an authorization process where some of
- 4 the liability or that the funds will be there to be next
- 5 scheduled for performance.
- In the deliberations and five-year planning, are
- 7 you looking at repeating some of the models like DOD and
- 8 some of the other agencies that gives some assurances to the
- 9 programs and ultimately the contractor the ability to
- 10 deliver on some of these long-term projects?
- JAMES A. RISPOLI: That is a very good observation
- 12 and a very good comment. I have, in fact, testified. There
- are kind of two facets to that issue. One is, the five-year
- 14 plan was actually not delivered in time for any of my first
- 15 three hearings except for the House Appropriations Sub-
- 16 Committee with Chairman Hobsow.
- 17 He asked the question kind of like that on the
- 18 five-year plan.
- 19 Having come from an agency where the five-year
- 20 plan was the heart of what we did, I would say that the
- 21 potential is great because why would you start a new project
- or a new endeavor if you can't support it within your five-
- 23 year plan. It would make no sense at all. The only vehicle
- 24 that you really have, if you look at each year individually
- 25 without projecting out, you would never know what your

- 1 funding profiles might look like. You can't even, without a
- 2 five-year plan; you can't even optimize any individual
- 3 project.
- For example, let's say that you have a large
- 5 project and you want it to start off slow and then increase
- 6 the curve and then taper it back down. You could plan for
- 7 that with a five-year plan, but there is no way to prevent
- 8 context in the absence of a five-year plan.
- 9 If you had two of those, obviously, you couldn't
- 10 do them simultaneously unless you staggered them in your
- 11 five-year plan and then filled in with other on-going
- 12 operations.
- Of course, we have a very large embedded base of
- operations that we have to do every year just to keep things
- 15 safe and then you do other capital projects and issues on
- 16 top of that.
- So, I personally think that five-year planning is
- 18 the way to go. I am absolutely convinced that it cannot be
- 19 done by a budget. I know that when I did five-year plans, I
- 20 had one woman, who did our budget, one, because everything
- 21 that she did came out of the five-year plan. There was no
- 22 major gnashing of teeth with your budget because it all
- 23 flowed out of the five-year plan but we spent an enormous
- amount of time looking at where would the money go and which
- of the Navy Bases would the money go to and for what years.

- 1 To get the reliable funding, you have to be able
- 2 to articulate why your five-year plan needed it. You can't
- 3 forgive these three things and then in one year learn that
- 4 you are going to take a huge drop, if you were to take a
- 5 huge drop, because all of these things that you started
- 6 would basically have to stop. Well, how do you articulate
- 7 that in the absence of a five-year plan?
- 8 So, I think that the two go together. The
- 9 predicable funding, of course, is supported at the project
- 10 level as is the overall program.
- 11 DAVID SWINDLE: Thank you.
- 12 JAMES A. AJELLO: Dennis Ferrigno.
- DENNIS FERRIGNO: Jim, thank you very much for a
- 14 great presentation and the candor of where we are and what
- 15 we are improving on.
- 16 You had asked a question concerning, maybe, I'm
- 17 not sure I'd just like to address just Savannah River, but
- 18 just a general discussion on when you have a project like
- 19 the high-level waste at Savannah River and it has a very
- 20 definitive mission that is critical to the operation and has
- 21 a definitive starting and completion where you have a
- 22 tradition of a management and operations as opposed to a
- 23 specific target of completion like the high-level waste and
- 24 the processing of waste.
- I think, first of all, the Department should be

- 1 commended in breaking that out to try to seek, maybe, people
- 2 who are more apt to have core technology in that one
- 3 specific project. What you have done in listening to the
- 4 contractors over this past summer and having one on ones and
- 5 coming up with that acquisition strategy the Department
- 6 should be commended and I think it is really going to
- 7 provide a lot of value to the operation.
- 8 The question that I have, and maybe it is not
- 9 appropriate here but maybe in other sessions, is when
- 10 something is mission critical, should the Department be
- 11 staging that procurement mission critical, should the first
- 12 versus the support or should they be together? I'm not
- 13 really too versed on what your acquisition strategy is,
- 14 either at Savannah River or for that matter Hanford. I know
- 15 that there are some similarities. So, the question is not
- 16 Savannah River, it is more of a policy generic question that
- when you have something that is mission critical, should you
- 18 be focusing specifically on the mission critical first and
- 19 then the mission support portion would be the same? Really,
- 20 that is an open question and I'm not sure it is an answer
- 21 that is being asked right now, but in the course of the
- 22 discussion, if we could discuss that.
- JAMES A. RISPOLI: Actually, you have hit on a
- 24 very good point.
- 25 The one over-riding thing that we have to

- 1 understand, of course, is that in some cases we're are
- 2 replacing these one contracts with two and it adds even
- another dimension to the problem of, you know, how do you
- 4 time-phase these issues?
- 5 When I have heard industry talk about this, I can
- 6 understand why. They don't want to see these two big humps
- 7 coming down the road in lockstep because how do they best
- 8 perform two. They would probably prefer to have one
- 9 connected to the next.
- The question that I am getting is, why are we
- 11 doing the states, you know, first?
- 12 Well, in fact, you will find that the initiation
- of both is simultaneous. The reality is that selection of
- 14 high-level waste in a performance-based setting where you
- 15 have to do certain cost analysis and things like that, it
- 16 just takes longer.
- 17 So, even thought the timing of selecting the
- 18 source selection officials and appoint SCV's and all that is
- 19 beginning on a collateral, timely, you know, they are
- 20 together. They won't stay together because the process of
- 21 doing the evaluation will take longer for this high-level
- 22 waste. So, I think, ideally, you would probably wouldn't
- 23 want both of them to hit the street at the same time. It
- 24 might be that, ideally, you would want to do one before the
- other.

- 1 Your point is, why not do this one before that
- one, but that is being driven more by the reality of the
- 3 time it would take to do the evaluation.
- So, maybe, as we get our own process in place and
- 5 better organized so that we have a schedule with all the
- 6 procurements coming up where we can pick which ones go first
- 7 and next and next. We can do just exactly what you are
- 8 suggesting.
- In this case, these are still being done under the
- 10 existing model and not under a new model of having a
- 11 procurement office within that DAS that has a schedule and
- 12 says, "We want to do this one first and here is the schedule
- 13 that has just been made."
- We are not there yet. It would be wonderful to be
- 15 able to convert to that, but the problem is that the
- 16 contracts are expiring. They are very big. We don't really
- 17 want to be pushing ahead without having the competition on
- 18 the projects in contrast to this. So, we have got to get
- 19 through this period and then as we do so transition to the
- 20 new method.
- 21 Thank you.
- JAMES A. AJELLO: We will take two more questions,
- 23 first from Lorraine and then Steve and then we will go to
- 24 our next agenda.
- 25 Lorraine, first.

- LORRAINE ANDERSON: Just a comment about your commitment to your stakeholders. I think that you are right on target and not over-promising things to them. I think that when you can't perform what you have promised then it destroys your credibility. So, I think that you are right on target and need to work with them however when you are changing those expectations in partnership with them to
- JAMES A. RISPOLI: That is a good point. We took the same overly optimistic assumptions and stretch goals in many cases which our contractors have.

really come to a conclusion that everyone can accept.

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12 If you back up a bit and look at the accelerated 13 program and its history, we are still delivering much faster 14 than we thought we would deliver five-years ago, but when you look at the specific goals at this particular place and 15 your contractor was being incentivised to LOV's and didn't 16 17 make those. We looked like we had failed when, in fact, if you will go back a few years and look, it may not be a 18 19 failure at all.

Another example is that at one of my hearings I actually did like a side by side for the committee on the Hanford Waste Treatment Plant. The original plant was only to process forty percent of the waste by, I think, volume of sixty percent on radioactivity and the life-cycle of those plants. It was to be in the second plant. Everybody seems

- 1 to have forgotten about the second plant. The second plant
- 2 was, at that time, six point six billion. So, we set up
- 3 totally capable plant for all the high-level waste. We set
- 4 these targets and then we don't make them and then we have
- 5 failed when, in fact, the story may not be as big a failure
- 6 as we perceive it to be because this plant can be brought to
- 7 completion, we don't have to built a second plant but that
- 8 gets lost because you lose the history.
- 9 There are many successes, but our people are
- 10 dealing with, as you know, tremendous technical challenges
- 11 and it is very, very complex. We don't need to have our
- 12 good people being beat up all the time. We need to find a
- 13 way to convey more realistic baseline and then be able to
- 14 live with those so that our people won't have to bear the
- 15 burden of being regarded as not being able to deliver.
- JAMES A. AJELLO: Steve.
- 17 C. STEPHEN ALLRED: Jim, it is a pleasure to have
- 18 the opportunity to visit with you.
- 19 I have just a couple of observations.
- 20 It seems to me that there is a tendency by DOE to
- 21 dilute the incentive contracts and make them look more and
- 22 more like standard contracts and I think that is a real
- 23 problem. It really depreciates the opportunity to get the
- 24 kind of innovation that we really need in these programs.
- Two things have caused that.

- One is headquarters over-reaction issues. What
- 2 that is causing is the inability of the local people to make
- 3 decisions because more and more of them are going to
- 4 headquarters. When you do that, you move responsibility
- 5 from the contractor and your line organization. That also
- 6 causes a real problem with timeliness issues.
- 7 JAMES A. RISPOLI: I appreciate that comment. I
- 8 think that is something that you might want to develop but
- 9 it is not my own personal attention to call any decision
- 10 making authority back from the field. If you are seeing
- 11 something to the contrary, I would appreciate your specific
- 12 feedback as to where you see that happening.
- JAMES A. AJELLO: Okay. Thanks, Jim, and thanks
- 14 to the Members of the Board.
- We are going to turn to the next item on the
- 16 agenda.
- Just a preview for those attending, after this
- 18 particular session coming up, we will take a brief break and
- 19 then we will go on to the rest of the agenda.
- 20 Next up is Charlie Anderson, who is the principal
- 21 DAS for Environmental Management.
- Charlie, welcome this morning, thanks for coming,
- 23 appreciate your attendance.
- 24 Charlie has a presentation for us this morning and
- 25 that is contained at Tab 2 of your books.

- 1 CHARLES E. ANDERSON: I am going to stand up so my
- 2 back is not to everybody that is here.
- Just to give you an overview of where we are at
- 4 and how to set the stage, building on some of the things
- 5 that Jim had said there.
- 6 EM is the world's largest cleanup program.
- 7 Sometimes we forget that and if we are doing our hearings
- 8 and testimonies sometimes we end up trying to remind people
- 9 we have 114 sites, 31 states, 2 million acres, 6.5 billion
- dollars this year and a 34 thousand person workforce. It is
- 11 a large program by any standards, particular in cleanup
- 12 spread across the United States as you can see here.
- I am not going to go into a lot of details here
- 14 because Jim has already done that, but, again, the
- 15 leadership focus here is safety across that program, risk
- 16 reduction and product execution. Some of the comments that
- 17 we are hearing here and some of the things that we are
- 18 developing about our acquisition strategies, the
- 19 identification and management of risks have been an issue
- 20 across the various projects of EM. Some places they
- 21 identify them very well and that is the end of it. Some
- 22 times we can look later and the risk is realized and we
- 23 could have done some things actually mitigated and didn't
- take those steps.
- Then cost and schedule baselines, again, as Jim

- 1 mentioned yesterday, we had an in depth discussion about the
- 2 different, you know, cost and schedule baselines that we
- 3 find and then try to explain those.
- 4 Organizational alignment, you are going to hear a
- 5 lot more about that after the break.
- 6 Feedback and lessons learned. I always say that
- 7 if you didn't change something, you didn't learn a lesson.
- 8 You only identified a problem. If you have a problem, what
- 9 did we learn from it and what can we do different. If we
- don't do anything different, all we have done is identified
- 11 the problem.
- 12 Money is always the key to most everything in
- 13 either personal or business ventures. You can see the
- 14 profiles that we are looking at here. We were six billion
- in '01 and we have increased that to deal with and close out
- 16 some of the legacies that we have and as a consequence the
- 17 budget and the budget requests have come down somewhat with
- 18 '05 being the peak year.
- 19 We are continuing to evaluate our regulatory or
- 20 legal requirements, our performance and part of that
- 21 evaluation is looking to boards like this to get some
- feedback about the changes that we have there.
- We don't show on this chart and we really need to
- 24 put more emphasis on this, the five-year outlooks. What is
- 25 going to be valuable with a chart like this is not just

- 1 looking back but also looking forward for another five-years
- 2 and saying there is more of a trend over a ten-year time
- 3 period than on just looking back and looking forward into
- 4 the next request.
- 5 This gives an idea of budget by state. The
- 6 largest being in Washington and South Carolina, which is
- 7 also our largest risk management.
- 8 We are at a point when I talk about a few
- 9 accomplishments here, when you go back and look at the
- 10 history and you think about ten or fifteen years ago and the
- 11 largest risk with a lot of our nuclear materials that
- 12 weren't stabilized. With all except one amount of one
- 13 population material, all of that material has been
- 14 stabilized, all of that has been accomplished. What we are
- 15 left with is our highest risk which is the tank waste. Tank
- 16 waste in Washington state and South Carolina are our highest
- 17 risks. You see that in our discussions. So, you can see
- 18 that we have put most of our money in those particular
- 19 areas.
- There are a number of other risks that we also
- 21 have to deal with and this just gives it a spread.
- 22 As we look at the money here, I found it
- 23 interesting that we had a site in Mississippi and so I went
- 24 to headquarters and said, "What did we do with Mississippi?"
- In your package, you can see the containers for

- 1 plutonium metal and oxides, enriched uranium, the residues
- 2 are measured in containers and kilograms and put in other
- 3 uranium packages for disposition, not a final disposition,
- $4\,$  but it is now in a more stable, less risk environment. The
- 5 tank waste, we haven't removed a lot of it, but we have
- 6 reduced the risk in a lot of ways. In Hanford, they are
- 7 removing the pumpable liquids. We have been packaging for
- 8 final disposition the canisters in New York and also here at
- 9 Savannah River.
- 10 Spent nuclear fuel packaged for final disposition.
- 11 The basins have been removed or suspended with fuel. You
- 12 look out in Washington and you look here at Savannah River
- 13 Site and consolidating them into one basin.
- 14 Transuranic material. You will hear me refer to
- 15 this disposition machine a lot. This is a key cog in our
- 16 disposition machine. We've got that momentum going. You
- 17 look at the first three and you get this started. You are
- 18 trying to get a shipment a month and everything is a
- 19 struggle and now our standards are raised as we build on
- 20 that experience and we applied those lessons learned.
- 21 Low-level and mixed low-level waste disposed. A
- lot of waste and material has been disposed of.
- Other things that also deal with cost, to man the
- 24 material access areas. It is probably no secret that I am
- 25 chairman of a complex wide nuclear materials disposition and

- 1 consolidated and coordinating committee. Try to say that
- 2 fast. I remind folks that there have been a lot of
- 3 consolidation, mostly within a site. By the end of this
- 4 fiscal year, we at Savannah River will be down to one
- 5 material access area for this special nuclear material.
- 6 Hanford, we have made some progress in consolidating but we
- 7 have a little across the complex and it also has to be
- 8 integrated with the weapons program as far as their weapons
- 9 program consolidation for their operations.
- 10 Nuclear facility completions, radioactive facility
- 11 completions. There will be a few pictures here, but you
- 12 actually went out on the site yesterday and saw where there
- is depletions. Work is not in progress and yes you can see
- 14 the progress, but it is finished.
- We are scheduled to complete as many as nine sites
- 16 in 2006. They are listed here. I won't go through all of
- 17 them. They are spread across the country here. These are
- 18 significant issues. This is a follow up as you look at, you
- 19 know, Rocky Flats where physical completions there, bringing
- 20 these to completion.
- 21 How do we bring those to completion? There are
- 22 some of the smaller sites that we have looked at here where
- there has been very little physical work but there has been
- 24 a matter of focus. What is the paperwork? What is the
- 25 documentation? It closes that out where we go into a long-

- 1 term surveillance and monitoring mode and get out of
- 2 spending money on active open projects that is really not
- 3 reducing any risks so we can get that money diverted over to
- 4 where we want to reduce risk.
- 5 Rocky Flats, you see it in 1995, and that is what
- 6 it looks like today. It was interesting that oh, I can't
- 7 remember, sometime back out in the fall and I went out with
- 8 Frazier Lockhart and people asked what we did for an hour
- 9 and a half driving around. I really wanted to see a lot of
- 10 this. Part of it is, he would be going down the road and
- 11 say, "Oh, man, they eliminated that road today." So, we had
- 12 to back up and go back around. Things were changing, you
- 13 know, that fast, literally, pulling the roads up and
- 14 returning this site so that it can be a wild life refuge.
- 15 Actually, it would be a pretty place to live.
- The Fernald site in '87. Well, it is not yet
- there, very soon we will see this as closed. These are key
- large things that have been troublesome for year and we look
- 19 at the money that was being pumped into them every year and
- 20 now we have reduced that significantly.
- Then there are eight additional ones between 2007
- 22 and 2009, going back to our talk about lessons learned. We
- 23 weren't building with lessons learned at Rocky Flats, the
- things we did good and the things that we did bad and at any
- other sites and apply those. We need to really know that,

- 1 but we have got to take them all the way to closure.
- Going back to our highest risk, tank waste.
- Four sites have 90 million gallons and 700 million
- 4 curies of tank wastes; Hanford, Savannah River, Idaho and
- 5 West Valley.
- 6 The Idaho material is in a more stable form, for
- 7 the most part. It was acid based and it didn't have a lot
- 8 of the tank issues that we would have that would cause some
- 9 of the risk.
- 10 The West Valley has been rectified and there are
- 11 some 300 canisters at West Valley.
- 12 So, a lot of focus then is on Hanford and Savannah
- 13 River Site and a large amount of money. We have somewhere
- 14 around thirty percent of our total budget, 6.5 billion
- dollars, is devoted to tank waste.
- Our strategy, obviously, safety first. We got to
- 17 make sure that our storage form like removing pumpable
- 18 liquids, retrieve waste for purposes of pre-treatment,
- 19 treatment and disposal.
- 20 Pre-treat the alkaline waste, to separate. You
- 21 really have to get into a separation process as much as
- 22 possible and then get it into a vitrification form.
- 23 Idaho still has, while it is a much more stable
- 24 form, we still have an open risk about whether we would be
- 25 able to dispose of that calcine directly or what additional

- 1 steps or what additional treatment form that we have to deal
- 2 with in order to dispose in a depository.
- 3 And then the residues as far as stabilization of
- 4 tank waste residue for in-place closure.
- 5 Waste treatment plant. There have been some
- 6 lessons learned and a lot of that is putting all of the
- 7 pieces into one plant, one area, 65 consistency acres made
- 8 up of 24 facilities. Pre-treatment facility being the
- 9 largest and low activity waste facility, the high-level
- 10 waste facility, analytical lab are your four major
- 11 facilities and then 21 other support facilities in the same
- 12 area.
- That's where we were in 2002 and that is where we 13 14 are today or a few months ago as far as what our current status is. There has been a lot of progress made as far as 15 the construction here. We have had to take a pause because 16 17 we got ahead of ourselves in some of the design and in some of the engineering and safety issues. We have taken that 18 19 pause and are trying to apply that as lessons learned and go 20 back and do a very credible estimate both schedule-and costwise to complete this job. We will have a lot of review 21 22 teams looking at this. It is a very complex project.
- 23 is standing up and using our capabilities in this country
- 24 again for the first time in a couple of decades. We really
- 25 have not been a nuclear capability at large-scale nuclear

- 1 sites. When you look at the amount of materials and the
- 2 scale of this project here, it would be like building two,
- 3 two unit nuclear power plants simultaneously.
- 4 Overall lessons learned. This is always the most
- 5 difficult part as far as establishing baselines. Baselines
- 6 ought to be established when you have something more along
- 7 the sixty percent design.
- 8 There are still too many open questions early on
- 9 in the design.
- 10 Now, you go to Congress, they like to remember the
- 11 first time that you ever tell them. If it ends up being a
- 12 de facto baseline until you get something out, but we have
- 13 got to learn not to underestimate even that first number.
- 14 That is an issue that the Department has had a lot of
- 15 difficulty with. We need to complete our R and D, technical
- 16 risk low. You can see that in the salt waste processing
- 17 facility where there is a tremendous amount of work to get
- 18 the technology. It took four years to go through all of the
- 19 suite of technology and quite a bit of testing before we
- 20 said, "Okay, we really have a technology decision here.
- Now, we can move to the next stage."
- 22 Reliable quantity, unit rate information.
- 23 Sufficient time between engineering and
- 24 construction. That is, you know, making sure that in a
- 25 plant like this where you do finish the engineering before

- 1 you start construction of a piece that you put a little bit
- of soak time, a little bit of delay time, so you are not
- 3 rushing people to maybe claiming complete on an engineering
- 4 when they really haven't finished their engineering, making
- 5 sure that their reviews are complete there.
- 6 Cost and schedule contingency based on project
- 7 maturity and technical risk. We spent a lot of time on
- 8 assumptions. Assumptions that are buried there really hurt
- 9 you in the long run. Those are the risk. You really don't
- 10 tie risk with an assumption.
- 11 Project management strategy should be in place
- 12 prior to establishing commitments.
- 13 Establish strong, competent DOE organization early
- in the project design phase. I am going to have to spend a
- 15 little bit of time with this because we get a lot of input
- 16 and continue to look for more. What should the DOE
- organization look like? When I describe a DOE organization,
- it really means the support contractors, the review boards
- 19 to review aspects, all the things that are made up to broad
- 20 oversight of the contractors doing a large-scale project
- 21 like this.
- 22 Certified earned value management system should be
- 23 included in project management/control strategy. One of the
- 24 biggest problems with the Waste Treatment Plant is not that
- 25 the cost is higher. If we have gone back and looked at it,

- 1 the cost probably always was higher. We were very over
- 2 optimistic in the earlier estimates, but we also didn't
- 3 realize this early on. We didn't have the management
- 4 systems or the data to tell us that, "Hey, you have got a
- 5 real problem much earlier than when we saw it and how it
- 6 escalated." That is a problem that we are working very hard
- 7 to make sure that we fix. You can't take actions if you
- 8 don't see the problems early.
- 9 Contracts should require DOE Order 413.3 from the
- 10 outset, which is the project manager ordering the training
- 11 agenda. That is one person who gave some feedback from that
- 12 thought. This is good. They came out of there, "You know,
- 13 project management is not just about project management, how
- 14 not to only run our business but how you are going to raise
- 15 your children." You have got to lay out that plan. I
- 16 thought that was pretty interesting insight. I felt like we
- made some progress in that meeting.
- We can spend hours going into details with some of
- 19 the other items but I did want to put the tank waste up
- 20 there as far as giving a quick perspective there and show,
- 21 you know, as we are closing sites, those pictures were worth
- 22 a thousand words there.
- JAMES A. AJELLO: Thanks, Charlie. I have a
- 24 comment and a question.
- The comment is, I hope that the group has taken

- 1 time during the training, which is always an appropriate
- 2 place to celebrate these success and I hope that the group
- 3 is sharing amongst each other because it is a very large
- 4 complex across the country and when you do get together you
- 5 talk about the some of the progress made because it is a
- 6 tough business unless you can share that with one another in
- 7 a positive way. There has been a lot done in the past five
- 8 and ten years. So, that would be the comment.
- 9 The question has to do with one of your focus
- 10 areas. Both Jim and yourself were focusing in this
- 11 presentation on project execution and specifically cost of
- 12 the scheduled baselines. I think that we all noted in the
- 13 five-year plan that was just mentioned. It was just
- 14 published in this month, in March. We talked about it here,
- 15 the possibility that the life-cycle cost of the program
- 16 would be at least 25 billion dollars higher. I am trying to
- 17 connect some dots between what Jim said earlier and what you
- 18 said about engineering being ready to set cost estimates and
- 19 having those mature a little bit.
- 20 I think, Jim, you said a little earlier that we
- 21 were about fifty-two percent or so in terms of our costs
- 22 being validated by outside parties.
- 23 So, here is the question. Do you expect that that
- 24 life-cycle cost definition will be improved as you further
- 25 define this? In the life of this program, 25 billion is a

- 1 lot more money, but also an amount that we have all come to
- 2 understand is part of this business in terms of the way
- 3 things move around. So, how do you feel about that issue
- 4 right now?
- 5 CHARLES E. ANDERSON: I'll speak a little bit and
- 6 Jim may want to add in.
- 7 There is a couple of functions. One of those is
- 8 realizing for our self the real cost of doing business here.
- 9 The other is, if you add too much fat to something you will
- 10 spend that money whether it is needed or not. Part of
- 11 management is, is getting in and getting more accurate
- 12 numbers, not just larger numbers.
- We are breaking down that growth down into two or
- 14 three causes and trying to understand those. Some of them
- are truly new scope. It wasn't in the baseline. When I say
- 16 new scope, I'm not talking about where we had scope and we
- 17 didn't understand the full scope of that project. It is a
- 18 new challenge. It is adding a large number of buildings in
- 19 an area that we never had any plans previously to actually
- do, new scope.
- I think a lot of people can understand, "Okay, we
- are going to do a new area. This is going to be added. We
- 23 need to cost it out. It is a new project."
- 24 There is others where it has been performance
- 25 issues. When I talked about the assumptions and the risks,

- 1 we had an assumption that wasn't realized. I'll be a little
- 2 dramatic here, you know, the state would just agree with
- 3 whatever we wanted to do, you know, any state. Obviously,
- 4 that is not going to be true, but we made some of our plans
- 5 based on thinking that those were always going to come
- 6 butter side up and that hasn't occurred.
- 7 So, going back and saying, "Okay, what is
- 8 realistic? What do we know now from a lot of our
- 9 interactions to the space that we can now put some
- 10 intelligence back into this?"
- 11 There is where there is some contingency. We
- 12 still don't know yet, but, you know, we realize, here is a
- 13 risk and how do we apply that contingency. In the past, a
- 14 lot of that was put out in the environmental liabilities
- 15 audit.
- So, people said, "Okay, you have identified it as
- 17 a liability. You are okay."
- When you have an eighty percent probability that
- 19 that risk is not going to go your way and you are going to
- 20 realize that risk and it probably shouldn't be in the
- 21 liability audit. It probably ought to be in your baseline
- 22 project. So, we are trying to go through, you know -. I
- 23 wish it was simple where you can say we will just factor all
- 24 of that risk in here.
- Some of it is pure performance. We counted on a

- 1 certain level of performance. We are not realizing it. We
- 2 see that as we scrub that. It doesn't seem to be getting
- 3 any better and so we have to adjust our standards.
- 4 That goes both ways. There are places where we
- 5 went faster than what we would be able to do. You want to
- 6 factor that in, but there are others where it is a slow and
- 7 tedious process.
- 8 That is where we are spending a lot of time. It
- 9 is hard to keep a scorecard on a grease board and catching
- 10 that more on a chart and working from there as we do these
- 11 quarterly project reviews. We are going to coordinate
- 12 quarterly project reviews with all of the projects. All of
- 13 the site managers come in, the federal project directors,
- 14 typically a site manager may want your key people and have
- 15 the rest deciding on a large site, you know. We walk down
- 16 through every project. Each time we address where are we on
- 17 the AC on this? Have we underestimated? What is the curve?
- 18 We have got to factor that into our five-year plan and our
- 19 life-cycle plan and then that is where the numbers that you
- are seeing are coming from.
- 21 JAMES A. AJELLO: I think it is a healthy cost, a
- 22 healthy process which is generating a lot more candor from
- 23 my experience with the program.
- 24 We had three questions. I think Steve was first
- and then Dave and then Dennis.

C. STEPHEN ALLRED: Charlie, the last time we 1 talked a little bit about driving the team that is in your 2 3 baseline and it is my understanding is that you don't do 4 I think one of the problems in perception with 5 Congress and other people is that contingency or that 6 estimate was without contingencies. I don't care how good 7 the estimate is. It has never been perfect. Failure to carry that contingency or at least in my opinion really is, 8 If you don't have that major risk and don't 9 is a risk. 10 carry it in the baseline cost, I would suspect that you will So, I think, I guess I don't know if that has 11 never be. 12 changed or not within the Department of Energy, but I think that carrying with contingency as an expression of risk is 13 14 really a burden as you expressed them and set those expectations with Congress or any body else. 15

not been as successful as we would like toward getting our baselines validated is because we have not done too good a job in defining how we want contingency. It is one thing to say that you are not going to budget, but it is another thing to have a consistent method to identify how much there should be. So, it is presented to Congress and they know that because of the risk, that this is the amount of risk that has been taken undivided. You can't just blame the site people and the contractors because what we have learned

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- is, that we haven't put out a standard that says this is the
- 2 way to do it. So, when I was reading these external
- 3 reviews, what I was finding even on the same site, one PBS
- 4 would have a very good approach to contingency and another
- 5 would have contingency there with no backup whatsoever.
- 6 Another one would have risk identified with no contingency.
- 7 So, obviously, headquarters hadn't done too good a
- 8 job in saying that this is the way that we do this. That
- 9 doesn't mean that you have to budget for it. When I was
- 10 managing the Navy's program back in the early nineties, we
- 11 didn't have a separate pot of money for contingency. Much
- of our money was expiring, every year it would expire. So,
- 13 you did no good to have it.
- 14 What you could do is, you could identify it and
- then as you are doing your quarterly reviews, you could move
- 16 money from one project that was not on scheduled track and
- 17 therefore not using the money, to the other. I think,
- generally, that would be the approach.
- 19 We at headquarters have not defined that as well
- 20 as it should be defined and therefore the sites don't have a
- 21 specific approach. That is one of the reasons why we
- haven't been able to get enough of our PBS baseline managers
- 23 to validate it. They are not validating it so they are just
- 24 being reasonable in this long-term life-cycle.
- 25 You are right. It is a very important issue and

- 1 we need to improve the way that we address it.
- 2 CHARLES E. ANDERSON: One of the things that has
- 3 come out of that is -. We focused a lot on the contract
- 4 instead of necessarily the project.
- 5 I'll give you an example of where we shot a lot of
- 6 our credibility. We may have had a previous estimate,
- 7 project estimate of a billion dollars. We go out with a
- 8 contract for 500 million. Well, that changed our baseline
- 9 to five hundred million. Then when it comes in at six
- 10 hundred million we failed instead of, you know, being
- 11 successful in cutting it back. We really have to be more
- 12 consistent about how we approach this. This is a case over
- and over and over again where it shouldn't have happened.
- 14 Then you look back and say, "Why isn't everybody happy? We
- 15 did it for half of what we were going to do it." Over
- 16 promising.
- We have got to focus on what the project level is,
- 18 how we see that and then if we work our contracts as we
- 19 improve on that, we won't have to change that baseline at
- 20 that point and still leave that contingency but monitored.
- 21 We set new standards. Clearly, as we start to accomplish
- 22 work in particular areas, we do set new standards and we do
- 23 get better in whatever our performance is.
- 24 DAVID SWINDLE: Just a couple of observations.
- 25 First, the point of contingency that has been

- 1 spoken here a moment ago. It is interesting that the
- 2 capital equities market has a pretty standard approach of
- 3 how contingency should be looked at. If you are going out
- 4 and finance something on a private equity type basis or a
- 5 commercialized basis, that is very little latitude with the
- 6 capitol market on how you planned to develop your tornado
- 7 chart through all the requirements of how you define risk.
- 8 How you budget for it is different, but I would
- 9 suggest, perhaps, off line that we undertake in taking a
- 10 look at how the capitol equity markets because if the best
- 11 practice is to be adopted there certainly is enough
- 12 standards out there that private equity market that can be
- 13 looked at.
- 14 First of all, I want to compliment that the
- 15 summary that you gave was really excellent. For the first
- 16 time, we have got to see a contrast of showing where the
- 17 real changes occurred as a result of the effort of EM.
- 18 While we have all been listening and gathering
- 19 knowledge, you know, the importance of focusing here on the
- 20 baseline. I have been associated with the program here on
- 21 the contractor's side for the Board since the inception of
- 22 the program before it was even EM. It is interesting that
- 23 you can go back and almost year to year to year there are
- 24 some of the same slides of the waste tanks and they haven't
- changed.

One of the things here, and part of it may be, I 1 do remain worried for the success of the EM program that 2 3 continue to have the support from the public and the 4 political side. That is important to always measure that progress against the baseline. Of course, when you have got 5 6 contingency and so forth that is challenging, I'm not saying 7 that there is a uniform answer. When I work other issues on the hill, just hearing DOE in general and not just EM, is 8 9 they never get a consistent story of the changes and there 10 are changes where there is risk. It is just how it is packaged and presented in an on-going basis is crucial for 11 12 that continued support.

I think that when it gets to the real tougher problems like the tanks, if it is a thousand tanks and now next year it is 900 tanks and then next year it is 800 tanks. Always against that measure, if you can show progress is a good way of effectively delivering that message.

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JAMES A. RISPOLI: You are exactly right. If you were to take out all of the waste treatment plants, which are the largest capitol projects in the Department and some say the largest public project in the nation. If you take that out, then the Department's capitol projects portfolio would be construction, basically. Over ninety percent is performing our cost on schedule.

- I don't allege to have a big personal portfolio,
- 2 but I think that anybody who had a portfolio where over
- 3 ninety percent was performance would be happy with that
- 4 performance. In fact, if you were to go benchmark and look
- 5 wherever you can find indicators, anybody would be happy
- 6 with the portfolio that is performing at better than ninety
- 7 percent on cost, on schedule.
- 8 The same principles that got us from a low of
- 9 fifty, four or five-years ago, got us to the ninety percent
- 10 and that is consistent management based on what you are
- 11 doing. That is what we have to complete the transition to.
- 12 Jessie Roberson started. She is the one who re-organized
- 13 the whole portfolio during PBSs that had specific response
- 14 to open duration.
- 15 Now, we have got to complete that transition
- 16 process that get all of our people focused on managing the
- 17 baseline because we have to do better than sixty percent. I
- 18 think it can be done. It is just that we have to get the
- 19 people at the management level, not the site managers, to
- 20 focus on that style of management.
- Boy, if we could go to the hill and say, "You
- 22 know, ninety percent of this portfolio is on cost, on
- 23 schedule." Wouldn't that be the day? Wouldn't that be a
- 24 great day if we could get past that?
- 25 This gentleman and I have that as our own

- 1 objective. We want to get there within three or four years.
- 2 We can't do it all at once, but we have to show steady
- 3 improvement over the next few years to get there.
- 4 DENNIS FERRIGNO: Actually, this leads to a segue
- 5 to my question. It used to be when it would rain,
- 6 engineering and construction organizations would -. I used
- 7 to say that when a project sneezed the rest of the division
- 8 got the cold. I think we have a little of that going on.
- 9 A sobering question. You put up for 2007 some of 10 the outcomes and some of the projects that are being
- 11 initiated based on the five-year plan. We have a project
- 12 that is in Hanford, I'm sure you know where I am going with
- 13 this, that has some additional cost that could be incurred
- 14 to rightfully produce a treatment capacity to do risk
- reduction, one of the areas of risk, that we want to reduce.
- 16 We have limited budgets and I don't know what your strategy
- is, but in 2007, 2008, 2009, based on that additional burden
- 18 to the Department's budget for WTP, have you started a look
- 19 see on is there going to be an impact on the other programs
- 20 and maybe raise or cutbacks because of paying for one, the
- 21 others may have to cut back a little bit. Is there any
- insight that you can give us or is this too early to tell?
- CHARLES E. ANDERSON: It is fairly early to tell.
- 24 We are factoring that in. I can give you an example off of
- 25 WTP for a second that is a performance issue in another

1 project and also due to another issue. We made a conscious 2 decision that we had to put more money on K-Basin. 3 working that and it is going to have an impact to TFP. 4 have had to look at hard decisions where we have had to say, 5 "Look, we are going to have to move a project out." 6 trying to do it in a five-year planning window. 7 past, what has always happened is, we just move everything out of gear and there is some of that this year, but we have 8 9 gone through a few things where we said, "Look, it doesn't 10 make sense to move this out of here. Our planning window is 11 within that five-years. So, we resort everything because we 12 are going to move this one out five years in order to 13 complete the K-Basin cleanup." 14 So, we are into that thinking. We are looking hard at what we really ought to be accomplishing on the tank 15 plants budget at Hanford and we didn't want people to spend 16 17 money when the strategy earlier was planned on. How best 18 then do we approach what we are actually doing in the tank 19 plants? 20 We are not there with the answers yet, but one of

We are not there with the answers yet, but one of the things that I say is different over the past year is, we are really trying to face this hard decision, and they are hard decisions. People don't always like it; they would like to do everything. There is a limit, and instead of taking some of the cuts that you have seen in the past where

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- 1 everybody gets a five or ten percent reduction, we are
- 2 actually taking some of those issues in and saying let's go
- 3 back to our priorities and it impacts the things that we are
- 4 not going to do for now.
- We have got to get a better model that we can use
- 6 so we can determine what the real impacts are. We are not
- 7 including baseline changes now with that understanding of
- 8 what the life-cycle impacts were. That was a practice that
- 9 we weren't doing before. We were making baseline changes on
- 10 near term decisions and we weren't identifying what those
- 11 were.
- 12 One of the things that we found is that we were
- 13 making budget decisions as the budget came out. We weren't
- 14 going back and looking. People just went ahead and
- 15 executed. We weren't going back and saying we will process
- 16 those as a DCP. What are the life-cycle impacts to the
- 17 actual budget that gets reduced? We are spending time to do
- 18 that. Sometimes it is not as easy as it looks like right at
- 19 first either, but we are doing that.
- 20 We are very receptive right now to the kinds of
- 21 tools that would help us do that better.
- JAMES A. AJELLO: That is a good point, Charlie,
- thank you.
- 24 Jennifer, last question in this session.
- 25 JENNIFER A. SALISBURY: Just a couple of comments.

- 1 Charlie, I also wanted to congratulate you on your
- 2 presentation and the way that you presented it.
- I am most familiar with the disposition side of EM
- 4 and particularly the disposition of transuranic waste, but I
- 5 think that is an area where you can really tout your
- 6 successes. It has been a tremendous program in getting
- 7 transuranic waste back.
- I do hope however that you'll do a lessons learned
- 9 in a case study on the contract that was at Imel and
- 10 disposing it, getting the transuranic waste packaged and
- 11 sent down but you could not meet your deadlines and the
- 12 ripple effect that caused throughout your program may well
- 13 be worth studying further and how you can avoid that in the
- 14 future. In getting rid of that contract, I think, hopefully
- 15 has turned that around.
- I did want to make one point -.
- JAMES A. RISPOLI: By the way, that was a case
- 18 study that we had last week.
- 19 JENNIFER A. SALISBURY: I want to congratulate you
- 20 on really tackling the whole issue of improving and training
- 21 your work force and the work force development issue.
- I am looking forward to Jim bring young people on
- 23 board. I'm sure you can walk around the complex -. I know
- 24 that I walked around your complex and I look kind of young
- 25 and I know that I'm not young anymore, but bringing young

- 1 people on board in internships and all of those are really
- 2 important. Even if you keep them only for five-years or so,
- 3 that energy and new ideas can only enhance.
- 4 JAMES A. AJELLO: We are running a little bit
- 5 behind schedule. We will take a ten minute break now and
- 6 Jim Fiore will be next. Jim has to leave promptly at 11:35,
- 7 so therefore we have incentive to come back promptly at
- 8 11:00 and hear from Jim. So, please return at 11:00.
- 9 (OFF THE RECORD)
- JAMES A. AJELLO: Welcome back.
- 11 Let's recommence the meeting. Next up is Jim
- 12 Fiore, who is the Acting DAS for Performance Intelligence
- 13 and Improvement.
- In both presentations earlier this morning, we
- 15 heard about management's focus on organizational alignment
- 16 and Jim Fiore I this morning is going to talk to us about
- 17 that including human capital initiatives and the
- 18 reorganization of the program.
- Jim, welcome. Thanks very much for attending, and
- 20 we look forward to you comments.
- JIM BARNES: Thank you very much.
- Before I get started, let me say we started to
- 23 talk about the age of the work force and I'm one of those
- 24 old workers that looks like an old person that we've got to
- 25 get out of here and get some young blood in. So we're going

- 1 to be talking about that and, but it is on an serious note,
- 2 an important thing that we're looking at.
- One of the keys for us is we're moving forward to
- 4 do the things that Jim and Charlie talked about. We have to
- 5 change the talent mix and the age mix of the people we have
- 6 and we can only be a high performing organization if we
- 7 really develop a well-trained, diverse work force.
- 8 And one of the key things is to be as technically
- 9 competent as our contractors. They may have more experts in
- 10 a certain than we have, but DOE combined both headquarters
- in the field need to be able to talk on an even level in
- 12 terms of technical knowledge and technical competence with
- our contractors in order to do effective oversight of them.
- We do have a long-term mission and we are here to
- 15 stay. We are still closing up sites but we're going to be
- 16 around for a long time and as Jim has mentioned in a number
- 17 of presentations, we need to have a career-oriented
- 18 workforce. Folks need to look at EM as a place where they
- 19 want to work and where they can work for a number of years.
- 20 And we are going to move out vigorously with
- 21 respect to recruiting interns for the program. And I'll
- 22 talk more about that later.
- 23 As was mentioned, the average age of the workforce
- 24 is over 50 and if you look at the projections, within the
- 25 next five-years over 50 percent of the EM Federal workforce

- 1 is eligible to retire. And that's a daunting statistic that
- 2 we have to keep in mind.
- One of my goals is to make EM the employer of
- 4 choice within the Department and within the Federal
- 5 government. We have a long way to go to achieve that goal
- 6 but that's the quest that we're on here, to make it a place
- 7 where folks want to come and they want to stay here and they
- 8 want to work in this organization.
- 9 One of the things we're doing to try to lay out
- 10 how we're going to get there is, we're developing an
- 11 integrated human capital plan that will be released in
- 12 April. We have a first draft of that that we've been
- working on and our goal is to get that out to OPM and OMB in
- 14 the month of April.
- 15 We've done some skill gap analyses over the last
- 16 year both at the site level and from headquarters. And what
- 17 we've identified are, there are some needs in the
- 18 contracting arena particular with all the procurements we
- 19 have coming up in the project management area.
- 20 Jim talked about the need to certify some of our
- 21 Federal project directors. And in case of project
- 22 management it isn't as much getting more people, but getting
- 23 those people to have the right skills and certifications.
- 24 Cost estimating remains an important skill. And
- 25 at a number of our sites, we believe that we could augment

- 1 the technical capabilities that we now have in that area.
- 2 And finally, in response to the defense board
- 3 concerns, there's a technical qualifications program that is
- 4 in place across the DOE complex that identifies the
- 5 technical safety related functions and you're required each
- 6 year to identify what the skill gaps are and how you will
- 7 qualify people that do need to carry out safety functions at
- 8 our sites. And there are a number of areas some small gaps
- 9 at various sites that we need to address and we're focusing
- 10 on that.
- 11 And we're going to try to do this in a sense of
- 12 multi-pronged way. It's really both using the current staff
- that you have and developing their talents and their skills.
- 14 But then also something EM hasn't done in a long time,
- which is aggressively acquiring new skills and new people.
- 16 One of the things we've talked about is having a
- 17 toolbox of different ways to develop the employees. And
- 18 I've listed a number of them here. Jim Rispoli talked about
- 19 some of the executive leadership things with the Defense
- 20 Acquisition University. The sixth bullet over there is
- 21 really meant to say case study-based workshops. The word
- "on" shouldn't be in there.
- 23 And that is what Jim talked about that we did last
- 24 week. Focusing on those case studies that help illustrate
- 25 some of the project management problems that exist either in

- 1 the Department or in other agencies and learn from those
- 2 things.
- 3 The key thing here is, there's lots of different
- 4 ways to develop both the managers and the staff. But an
- 5 important message that Jim has conveyed is even up at his
- 6 level, each employee should be working on continually
- 7 developing and honing their skills and learning more and
- 8 being a better employee this year than they were last year,
- 9 more knowledgeable employee.
- 10 So from top to bottom in the organization, we're
- 11 focused on development. One of the things that's really
- 12 energized the program, when I got out and talk to people in
- 13 the program at the different sites or at conventions or
- 14 meetings like waste management and we talk about the hiring
- 15 of folks, it just creates an energy level in the whole
- 16 organization.
- But we really are looking at both some experienced
- 18 people in this case to fill immediate needs in the
- 19 contracting arena. We don't need just an entry level, some
- 20 entry-level people; we need some very experienced
- 21 contracting officers and contracting specialists. And we're
- 22 going through a recruiting action now nationwide to try to
- 23 get some of those skills.
- 24 As I mentioned, we have the Federal Technical
- 25 Capabilities Program and you do an assessment every year

- 1 about the skill gaps that you had. And in that case, we're
- 2 looking at the best ways to do that. In some cases its
- 3 detailing people from certain sites to other sites. In
- 4 other cases it might be using support contractors; in other
- 5 cases it's hiring new and experienced people to fill some of
- 6 our gaps. But we are vigorously moving out to try to
- 7 address the currently identified gaps.
- 8 Something that was talked about before was the
- 9 Closure Cadre. These are people who have worked at some of
- 10 the sites like the Rocky's or the Fernald that have
- 11 experience that could be very valuable to the other sites.
- 12 And what we're trying to do is draw upon that
- 13 wealth of talent and wealth of experience to again hit some
- of the immediate skill gaps that we have.
- We're looking at establishing in a sense an EM
- 16 intern program. What exists right now is, there's a DOE
- intern program that we can use extensively.
- One of the things though, that at least one
- organization NNSA has found is that they believe it's useful
- 20 for NNSA to have their own intern program and they do have
- 21 an intern program. I believe the current class is about 30
- or 32 people from my conversation with them.
- We're going to vigorously recruit interns. If we
- 24 can do that solely through the DOE program we may just do
- 25 that. But we're looking very strongly at the possibility

- 1 that we, like NNSA may need to augment what we can do
- 2 through the Department's program with an additional activity
- 3 that is totally focused on EM.
- 4 But the bottom line message is, whichever
- 5 mechanism we use, we are going to move out very vigorously
- 6 in terms of getting new people on board through intern
- 7 programs. The bottom bullet there should say near term, not
- 8 near terms.
- 9 One of the things when you get to be an aging
- 10 member of the work force, your spelling falls off a little
- 11 bit here. But we'll work on that. I'll hit spell checker.
- 12 But terms wouldn't have been caught by spell check anyway.
- 13 One of the things we're trying to do is even this
- 14 summer just get some additional summer interns on board.
- 15 And I'm already in discussions with some of the universities
- 16 that are already supporting the program like Catholic
- 17 University that does work for WTP or some of the
- 18 universities associated with CRESP that does their risk
- 19 evaluations to see if through those organizations that
- 20 already have some knowledge of EM, some experience at EM, we
- 21 can get some additional folks on board and really start that
- 22 pipeline flowing a little bit.
- 23 So we'll be looking at both summer interns and
- then the longer-term intern program that typically stretches
- 25 over two years or so with developmental assignments and

- 1 things like that.
- One of the things that's going on is NAPA, the
- 3 National Academy of Public Administration. We'll be looking
- 4 at the EM program and doing a review. Some of you may know
- 5 that NAPA looked at the Office of Energy Efficiency. In
- 6 fact, did it twice over the last six years. And from
- 7 discussions with folks in the Energy Efficiency office, they
- 8 found the NAPA review to be very useful.
- 9 They, it might be an extended schedule of an RK's
- 10 18 months and I think the energy efficiency one was a
- 11 similar one that stretched out. But the engagement with
- 12 NAPA was on an ongoing basis and you got interim reports and
- interim feedback and they just found it very useful as a
- 14 move forward with either reorganizations or restructuring of
- 15 their program.
- 16 And NAPA really provided a lot of good
- 17 recommendations and feedback and a good sounding board and
- 18 just, I heard positive things from everyone I talked to on
- 19 energy efficiency.
- 20 So we've identified three areas for them to focus
- on. One is actually management and organization. How are
- 22 you structured? Similarities EE, we've already got our
- 23 concept in place, and I'll talk about reorg in a second.
- 24 But as you implement that, there's kind of a learning curve
- 25 you go through on just how do you make it work, and how can

- 1 you make it work better, and we believe NAPA can help us do
- 2 some of that.
- The next thing is human capital. I've talked
- 4 about skills gap analysis, roles and responsibilities
- 5 between different offices. The science if you want to call
- 6 it that of doing skill gap analyses is really maybe not so
- 7 much a science as it is somewhat of an art form. And we
- 8 believe that there's things that we might be able to do
- 9 better and improve, and we're looking to NAPA to help us do
- 10 that, and really focus on what are some of the core
- 11 functions that we really need to be carrying out and really
- 12 help us assess that.
- 13 The final thing is the whole acquisition machine
- 14 as we've called it. Jim talked about it extensively. Jack
- 15 Serash is the one tasked to put that in place.
- 16 But what we really want to do is talk about how
- 17 best to do that. If we are changing our model, how do we
- 18 make that work within the DOE system? How do we staff it,
- 19 how do we do it efficiently?
- 20 If we have offices like the Consolidated Business
- 21 Center in Ohio that has some skills and has some people, how
- 22 do we most effectively utilize them to support procurements
- around the complex at either small sites or large sites? So
- 24 we think again, that's going to be a very, very important
- 25 area for us to look at.

- 1 And the mechanism that exists is about every four
- 2 months or so NAPA provides us an informal report. It's done
- 3 informally so it's not out there on the web. But it's in
- 4 effect information that we can utilize and it gives us an
- 5 ability to maybe recalibrate and shift our focus a little
- 6 bit. And then their final report comes at the end of the 18
- 7 months.
- Jim talked about this a little bit. The nature of
- 9 the reorg and why we did. The current organization, the one
- 10 that's in place today has no DAS focused solely on
- 11 acquisition. There isn't that emphasis.
- The roles of the various offices, even though
- 13 we've been in this approach about four years, or three
- 14 years, the field office doesn't know who to talk to. That
- 15 makes it difficult for issue resolution. It's a struggle
- 16 for everyone. That needs to be improved.
- Third bullet there, the DAS's don't really reflect
- 18 the functions that Jim really believes are critical to
- 19 decision making. He believes, and I'll cover this a little
- 20 bit more later. There's certain folks he wants at the table
- 21 as his senior advisors. The organization structure today
- doesn't support that and isn't consistent with it.
- 23 And we have duplicative functions in multiple
- 24 offices. It was kind of a constructive tension or whatever,
- 25 but it also creates unconstructive confusion. So we have to

- 1 fix that.
- 2 The proposed reorganization we strongly believe
- does address those problems. It's been covered before. We
- 4 now have a DAS on acquisition and project management. We do
- 5 have the right people at the table.
- In addition to the DAS for acquisition, there's
- 7 the planning and budgeting and strategic planning function
- 8 under another DAS. The regulatory that was talked about
- 9 that Frank Marcinowski has, it includes a disposition
- 10 activities and some other external interactions.
- Jim mentioned engineering and technology under
- 12 Mark Gilbertson creating that core of technical knowledge
- that will enable us to oversee what the field's doing, help
- 14 the field as they're dealing with tough technical issues and
- 15 support some of the procurements that we have in place with
- 16 qualified technical experts. The safety function which is
- obviously our number one priority.
- 18 And finally the human capital office where you
- 19 provide the people into the system that enables us to be
- 20 successful. And Jim has said it just about every occasion
- 21 he's talked about human capital. An organization is only as
- 22 good as its people. You cannot have an excellent
- organization if you only have good or average people. So
- 24 you really need to focus on the human capital side of
- 25 things.

- 1 The reorg has clarified the functions of some of
- 2 the EM offices and we've worked on some operating procedures
- 3 to again try to make it a little bit clearer for the folks
- 4 in the field on who do they deal with, how do they move
- 5 issues through for resolution in headquarters.
- Finally, there's an Office of Project Recovery
- 7 that's going to be headed up by Jim Owendoff. It's in place
- 8 right now. It will be formally established in the
- 9 reorganization that really provides the special focus on
- 10 some of the projects that are having performance issues to
- 11 really give them the attention that they need so that we can
- 12 get them back on track.
- The organization should be in place in the month
- 14 of April. We're just finalizing the official package.
- 15 We've done a lot of work with the employees and with the
- 16 union in Washington, and with the DOE HR organization to
- 17 explain why we're doing the reorg, how it's going to be
- 18 structured. So we expect that the last few steps in the
- 19 process will not be difficult.
- 20 So in the month of April we should be able to
- 21 quickly move into that already with the addition of people
- 22 like Jack Serash. We're already getting some of the
- 23 benefits of the reorg through the focus on acquisitions.
- 24 And finally, I've included a copy of the org chart
- 25 which is probably not readable to the folks in the back.

- 1 But the key, as you look at the DAS structure, there again
- is, whether it's regulatory compliance, engineering, budget,
- 3 human capital, acquisitions, or safety, Jim has his, in a
- 4 sense, Board of Directors or folks that really have the
- 5 different areas of expertise covered that he sees are
- 6 critical for the decision making.
- 7 We have the Office of Project Recovery reporting
- 8 directly up to Jim and Charlie and we have the
- 9 responsibility for overseeing the field operations that's
- 10 tied as it is today back to the chief operating office, Inez
- 11 Triay.
- 12 So the combination of Jim, Charlie and Inez
- 13 represents the senior leadership and we believe they do have
- 14 an organization structure below them that will enable us to
- 15 much, much better support the field and in making the field
- 16 be successful which is really what we're all about. Much,
- much better than the current reorg.
- 18 And that is really the total of things I wanted to
- 19 cover. I'll be glad to take some questions.
- 20 JAMES A. AJELLO: Jim, thanks very much for that
- 21 presentation. This is an area that has been ripe, I think
- from our viewpoint, speaking for the Board, for some time.
- 23 I think we're all quite pleased. I looked around and heads
- 24 were nodding around the two focused areas among others,
- 25 human capital, and acquisition development which we have

- 1 been recommending the past.
- 2 So we are glad to see that you've gone into that.
- I have any number of questions or comments. But the way we
- 4 manage these sessions is to try to turn it over now to two
- of our board members, Jim Barnes is on the phone and Dennis
- 6 Ferrigno that will help us conduct a roundtable discussion
- 7 of the issues.
- 8 I'd like to ask Jim if he can hear me to go first.
- 9 Jim has been patiently on the phone, and particularly for
- 10 this part at least, so that I know he had some comments on
- 11 this during the last session and has a specific interest in
- 12 this area given his particular background.
- Jim, can you hear us?
- 14 JIM BARNES: Yes, I can. And I appreciate your
- 15 indulging my inability to be with you there this morning.
- 16 As close as I have listened here this morning to both Jim's
- 17 and then also had read a number of the things including a
- 18 couple of NAPA reports that you had sent along, I mean, my
- 19 initial reaction is to want to throw bouquets at the
- 20 leadership of EM.
- 21 I mean, I think the focus on human resource
- 22 development is always critical in an organization and
- 23 particularly from some of the aspects, challenges that EM
- has now, it seems to me it's even more important.
- 25 But as I have listened to the main elements in the

- 1 program going forward, it seems to me you're incorporating
- 2 absolutely best practice into that program. I mean,
- 3 starting with it being very clear from the man at the top as
- 4 to the importance he places on it and why, including the
- 5 reference that employee and manager development is something
- 6 that everybody is involved in from the people at the top all
- 7 the way through the organization that you're looking for
- 8 kind of continual improvement and development.
- 9 As I looked at a couple of NAPA reports that had
- 10 been done, I was very impressed with the people that NAPA
- 11 had assigned to those earlier panels that hey did for DOE.
- 12 I mean, one of them is somebody from EPA that has been
- assistant administrator there for management that I worked
- 14 very closely with as we developed management and executive
- 15 development programs there and the other one is a longtime
- 16 person out of the DOD that we used as the instructor in our
- 17 executive development program here.
- 18 So it's clear that you're, that DOE had the
- 19 benefit of some of the best minds in the Federal government
- 20 who both came up with good suggestions. But then, I guess
- 21 also as I noted the, I don't know. Was it GAO's, or one of
- 22 the surveys anyway that had been done that gave DOE high
- 23 marks for the programs it was putting into place in the
- 24 human resource area.
- 25 And I just, I think that's such a good sign. I

- 1 think the only other thing I noted with some interest that
- 2 you do have a number of intern programs that you're trying
- 3 to develop. That's something that along the way I know that
- 4 I and maybe some of the others on the Board would be
- 5 interested in maybe contributing detail or ideas to.
- 6 But it sounds like the main pieces that you're
- 7 putting in place are exactly the right ones that you'd want
- 8 to do. So I'm not sure if, from a afar here a little more
- 9 difficult to try to ask a question or make comments. So
- 10 maybe I'll let Dennis take the lead in terms of the
- 11 conversation there.
- But reaction certainly is very, very positive to
- 13 what I'm hearing.
- JIM BARNES: Jim, can I just, in terms of Board
- 15 reaction, now the two things that struck me that you
- 16 correctly picked up on. Jim Rispoli is walking the talk on
- 17 this. I mean, one of the first things we did was get the
- 18 executive time together and made that major commitment to
- 19 time, and there's going to continue to be that.
- 20 So it sends a message to the staff that this isn't
- 21 something that we're just going to tell you to do, it's
- 22 something that we're doing too. So it's clear that we're
- going to do that and we're already showing everyone that we
- 24 are at the staff level.
- 25 The other thing you brought up was the level of

- 1 expertise at NAPA. I concur a hundred percent. When you
- look at the resumes of some of the people that work on some
- 3 of the panels, it is just super impressive the talent base
- 4 that they have and the experience base that those people
- 5 bring to bear on things.
- And final comment is, with respect to specific
- 7 ideas on intern programs, I would welcome specific input
- 8 from folks that you could pass on to me off line. I've
- 9 spent a lot of time in the last month or so trying to gather
- 10 that input, whether it's from universities, from NNSA, from
- 11 people in the department that run intern programs.
- 12 Because there are good ways to run them and there
- are not so good ways to run them. And you really want to
- do, and we need to do this well. So I'm going to welcome
- 15 feedback and ideas.
- 16 DENNIS FERRIGNO: I think for the sake of everyone
- 17 who is in the audience, it may be appropriate to find out
- 18 just what the acronym of NAPA is. And it would be the
- 19 National Academy of Public Administration. So just for the
- 20 record. Thank you, Jim.
- 21 One of the things that I noticed in the Office of
- 22 Energy Efficiency and Renewable Energy and that report was
- 23 forwarded to us so all of the Board member have received a
- 24 copy of that.
- I think it was in 2002 that Assistant Secretary

- 1 Garman instituted some of the reorganizational structuring
- and engaged NAPA for doing some of this assessment.
- What I was impressed with was a comment that they
- 4 made, and it's in the executive summary about reorganization
- 5 is not a one-time thing. It's continually reacting and
- 6 upgrading based on the situation of mission, the situation
- 7 of where you're bringing the organization, and of course,
- 8 playing out the values of the organization.
- 9 So I thought there was a lot of wisdom in that.
- 10 And I think maybe some of those things can be thought about
- 11 as we do restructuring, as we work for the next, I guess its
- 12 18 months with NAPA.
- 13 Knowing that, that report of course will be a
- 14 cornerstone and a base to build upon where you are already
- 15 developing a good base. But it's always going to change
- 16 based on the circumstances. I guess the comment was,
- 17 leadership deals with change. Project management deals with
- 18 complexity. And both are necessary.
- 19 What I'd like to do though, is not take up the
- 20 time of my articulating on waxing eloquent on these issues.
- 21 I do have some thoughts but Dave has his placard up and
- 22 Jim, you did too. So why don't I just facilitate -
- 23 because I can't see the group here. So Dave Swindle, would
- you please lead?
- DAVID SWINDLE: I guess, Jim, just a quick note,

- 1 if you look at where down here it says stabilizing and
- 2 getting to where an organization that now can meet the
- 3 requirements of the mission. Can you comment on what are
- 4 your, I may not have this exactly correct, but what your
- 5 goal is from a staffing level? What's the gap, meaning what
- 6 goals you have, obviously if you're recruiting, and then
- 7 where are you at in an authorization level from an FTA
- 8 standpoint with OMB?
- JIM BARNES: First of all, staffing wise, we're
- 10 right now below our in a sense authorized limit at a number
- of the sites. And then I'll have to get back to you with
- 12 the total figure but I believe it's on the order of probably
- 13 60 or 80 people below what our authorized number is with
- 14 retirements and things like that.
- 15 DAVID SWINDLE: If you translated that into a
- 16 percentage, is that -
- JIM BARNES: Well, we have 1,300 people.
- DAVID SWINDLE: so it's in the five to ten percent
- 19 range of where your gap is right now.
- 20 JIM BARNES: Right. In terms of the difference
- 21 between in a sense authorized versus on board. In terms of
- 22 specific skill gaps that we have, what you see is at a
- 23 number of the sites that the gaps are in the range of, at
- 24 some of our bigger sites, maybe about 20 or so particular
- 25 gaps out of let's say 200 at a given site that are

- 1 identified for 2005.
- We're using 2005 data as we did this. But what
- 3 we're also looking is with some of the curves under
- 4 projected retirement, in a sense when you fix today's gaps,
- 5 next year when there's retirements you have additional gaps
- 6 that you now have to work on.
- 7 So we believe that there's in a sense a manageable
- 8 number of gaps that can be addressed through aggressive
- 9 recruiting and aggressive training for folks. But what we
- 10 also have to do is kind of feed the pipeline for that wave
- of retirements that we see coming down the road.
- So I think the answer to your question is we do
- have some head room. We don't, I don't believe that we, for
- 14 example, have to increase our authorized number of FTEs. I
- 15 think what we have is through some of the retirements,
- there's some wiggle room in there. But we now just have to
- 17 keep the recruiting pipeline and the intern pipeline filled
- 18 up so that they can meet today's and the ones over the next
- 19 five-years.
- 20 DAVID SWINDLE: That will align with your five-
- 21 year plan now in terms of based upon the skill system
- requirements to meet your mission requirements.
- 23 JIM BARNES: Right. Each of the sites has gone
- 24 through very detailed planning processes. Either they've
- 25 done it or they're just about finished with it. Earlier

- 1 this week I went and talked to the folks at Savannah River.
- 2 And just in January they had issued a five-year work force
- 3 plan that their future missions, clearly identifies the
- 4 skill gaps that they see today, and how those skill gaps
- 5 change over the next five-years.
- And each of the sites, major sites are doing those
- 7 types of analyses.
- JAMES A. RISPOLI: If I could add, there's
- 9 something that I, when the NAPA group is formed, and Jim
- 10 tells me that they're not yet finally formed. And I fact,
- it may be that we still have an opportunity to add to that
- or to suggest that they add to that panel.
- But I'd like to ask them to try to compare us to
- other Federal agencies. I don't think you can find an exact
- 15 match, but again, the conference I was at on Friday, some
- 16 interesting comparables. There are many differences. But I
- think it would be comparable.
- 18 We are at about six billion dollars a year. It
- 19 turns out that the Naval Facilities Engineering Command is
- 20 six billion dollars a year, all of it basically performed by
- 21 contractors. And nearly a hundred percent of their
- 22 engineering design and a hundred percent of their
- 23 construction is done by contracting.
- Well, compared to our staffing of what did you say
- was on board?

- 1 JIM BARNES: 1,300.
- JAMES A. RISPOLI: I think we're authorized at
- 3 about 15 hundred. They have something like six thousand
- 4 three hundred people. We have how many contracting people?
- 5 1102's they call them, contracting? Fifty nine?
- 6 DAVID SWINDLE: I was going to say about 60.
- 7 JAMES A. RISPOLI: They have about 625. They
- 8 have, I think, and I'm going from memory. I didn't bring
- 9 the papers. But I know they have 4,800 engineers that their
- 10 chief engineer is kind of a sponsor for throughout the
- 11 complex.
- 12 So, and in order of magnitude, we are
- 13 significantly different. But on the other side of the coin,
- 14 they have over 600 contracts. So they have 625 contracting
- people, but they have over 600 contracts.
- 16 They don't have dedicated safety people on all of
- 17 their contracts because it's done by the construction rep.
- 18 Because their safety challenges are different.
- 19 And they don't have the large either M&O or
- 20 incentivized contractor that then manages through
- 21 subcontracts. So it would be interesting to see if they can
- 22 draw any cross walk for us that both considers the
- 23 comparables and then looks at the differences.
- 24 Because right now we're benchmarking against just
- 25 ourselves. I mean, we're asking our site managers how many

- 1 more people do you need in this area or that, and what are
- 2 the - site. But we're using our own selves as the
- 3 benchmark when there are other agencies out there that
- 4 perhaps we can crosswalk against and see just how
- 5 significant is our issue.
- I don't think I honestly know right this minute
- 7 how significant that issue is. But I think that would be a
- 8 good exercise to put them through to see if they can help us
- 9 do that cross walking.
- 10 DENNIS FERRIGNO: That's an excellent comment.
- 11 David, do you - next?
- 12 JENNIFER A. SALISBURY: Would it just be Federal
- 13 agencies where you could get that comparison? Are there
- other corporate examples, or state agencies?
- DENNIS FERRIGNO: Well, immediately coming to mind
- 16 are large chemical companies that does operations in as
- 17 significant capital. Whether it be DuPont. Dow, DuPont.
- JAMES A. AJELLO: Well, I was going to add a few
- 19 things, a few recommendations. One of them along these
- 20 lines. I think what you're doing is the good news. The bad
- 21 news is that this is an industry-wide problem. The aging of
- the workforce, 50 plus in terms of age, and the 50 percent
- 23 eligible for retirement in the next five-years, those are
- 24 what I call the 50 scary statistics are all around us. In
- 25 our company we have several thousand operators that have

- 1 exactly your age profile.
- In addition, I think the news is additionally grim
- 3 because you have, you're dealing with an industry that has
- 4 not replenished itself over many, many years. So that's
- 5 more bad news I think in terms of the challenge or the
- 6 effort. We have not been training and replenishing this
- 7 particular industry, the waste disposal industry in terms of
- 8 the highest and most complex, and in fact, all of America is
- 9 behind in respect to the nuclear industry whether it be
- 10 civilian or governmental related activity.
- 11 So we we've got a real problem in our hands, the
- 12 collective "we." So I think that you're not only in a race
- to fix what you've got now with these good initiatives, but
- 14 you're in a severely constrained and competitive environment
- 15 that goes nationwide.
- 16 With the chemical industry, refining industry and
- 17 some of the other major purses industries that some of us
- 18 are familiar with. So I think that we really have a
- 19 challenge on our hands here. I would not understate the
- 20 need to act with urgency around this.
- 21 And thus, and I applaud the NAPA work. But 18
- 22 months is a long time. And even four months at a time is a
- 23 long time. I would immediately move to go after some low-
- 24 hanging fruit. And take the 80/20 approach when it comes to
- 25 issues like this. Meaning, when you know about 75 or 80

- 1 percent you act. And you don't wait for the last bits.
- 2 The other thing I would suggest is that combine
- 3 two things with your internship activities. A mentoring
- 4 program. I think once you have people squared away in an
- 5 internship program, you're then going to develop -
- 6 Then you're going to develop them and then your
- 7 challenge is going to revolve to retaining them. So you
- 8 would have spent a lot of time recruiting, developing them,
- 9 and now you need to keep them. So a mentoring program which
- 10 we could also make some suggestions, I know Jim and the
- 11 others here have specifics that will get back to you. I
- 12 think it's really important.
- I noticed something a little bit off this
- 14 particular topic, but you also made a point of saying in
- 15 your presentation that you needed to get clear about
- 16 decision making in the organization. And I'm not as
- familiar with the program as the gentlemen here at the table
- 18 are, but I found that clear delegations of authority well
- 19 publicized, who can provide advice versus who makes a
- 20 decision in an organization and who is responsible for
- 21 making a capital commitment, operating commitment, hiring,
- 22 firing, the whole bit can make for a lot of clarity and can
- 23 speed up -
- 24 And actually be a very refreshing aspect in your
- 25 human capital development because it will clarify and de-

- 1 frustrate the organization. And so that would be another
- 2 organizational suggestion.
- 3 A lot of people don't think delegations of
- 4 authority are important relative to the organization, but
- 5 they really are in terms of getting people clearly behind a
- 6 mission. And so I think that we can, I just want to give
- 7 you these in machine gun fashion. But I think there are
- 8 great opportunities here. Tremendous upside for you in a
- 9 handful of areas. I really look forward to working with you
- 10 on them. Thank you.
- 11 DENNIS FERRIGNO: Maybe it's a more rapid-fire
- 12 machine qun.
- 13 C. STEPHEN ALLRED: In my private career we used,
- 14 we have programs particularly with the Department of Defense
- 15 and the EPA where we actually exchanged middle level
- 16 managers and I don't really remember that happening with the
- 17 elite. But to me, that was extremely valuable, and I think
- 18 the agencies found them valuable too.
- 19 We would exchange on essentially equivalent levels
- 20 for a year. And I know the people that I got back certainly
- 21 understood the Federal agencies much better than they did
- 22 previously.
- 23 So because of that we were better able to
- 24 anticipate the client's needs. And I have to think that
- 25 that Federal employee who was with us for a year usually,

- 1 these were very targeted. But they certainly understood how
- 2 private industry operated much better than they would have
- 3 otherwise.
- And we, the key to that is to make sure they
- 5 actually have responsibilities and are a part of the
- 6 decision making organization that they go to. But that's
- 7 something I would encourage you to look at because I think
- 8 that's an invaluable training. While it's difficult to do
- 9 when you're understaffed, it was invaluable for future
- 10 leadership.
- 11 DENNIS FERRIGNO: I have two comments. First, I
- 12 don't know whether we introduced Jack Sarash. I had the
- opportunity of being with him as the rest of the - on the
- 14 tour, and what a great asset. And congratulations on that.
- 15 If we introduced him, welcome aboard today. Sorry I wasn't
- 16 paying attention.
- 17 The comment I had though in acquisition, and it's
- 18 something that's just classical. I came out of the Corp of
- 19 Engineers; my good brother came out of the Navy at the same
- 20 time. Some basic things in military tactics was field
- 21 operations and command control. There's a certain point
- 22 where you turn it over to the command and control. The fear
- of operators, the concept of central versus decentralized.
- 24 And I'm a big believer in decentralized operations
- once clear lines of authority are given clear mission to

- 1 fall back.
- 2 However, when one is developing a five-year plan,
- 3 what one is doing, the execution of the larger scope,
- 4 strategy. The question that comes to mind is do I
- 5 decentralize that implementation or the early phases of the
- 6 implementation, namely the Acquisition strategy?
- 7 Where does that line of demarcation lie? And it's
- 8 always going to be moving. I'm a just, and I don't know any
- 9 details. But I would just say that when large procurements
- 10 are being solicited, that impact by the year or so type
- 11 planning and strategy, the fear of operation at that phase
- of procurement might not just be in the local site. It
- might be on a national level, that has been delegated into
- 14 the local site once the strategy is sent and once the
- 15 acquisition is made.
- I don't know what other people's opinions are.
- 17 I'd like to leave it more policy orientated or something
- 18 that we can maybe, if you're interested in our opinions,
- 19 they're more in detail on off-line, not off-line, but sub-
- 20 committee are working. But it is something that is near and
- 21 dear to my heart as far as setting strategy and then
- 22 executing and putting theatre of operation control to the
- 23 people who really are vested with that authority and
- 24 responsibility - .
- 25 JAMES A. RISPOLI: Would you like a little

- 1 discussion on that?
- JIM BARNES: If we have the time. Unfortunately,
- 3 I have to leave in about two or three minutes. Any
- 4 questions for me, and then -
- 5 DENNIS FERRIGNO: The answer is, Jim, yes.
- 6 DAVID SWINDLE: Jim, just one point. There's a
- 7 perception in the marketplace, and I'll leave it like this,
- 8 and this is true whether it's a Federal employee recruiting
- 9 initiative, or a contractor that because it's the Department
- of Energy and it's nuclear related, that the skill set to be
- 11 an effective manager in DOE you must have that resume of a
- 12 nuclear background.
- And as we know, more and more today, there's less
- opportunities to develop that skill set because the industry
- is not there to generate that. I think as you look both
- 16 whether it's at the contractor level, field office level, or
- 17 recruiting internally, and it's not to de-myth, so to speak,
- 18 that perception, but I think that the augmentation of the
- 19 nuclear skill is just that. It's an augmentation. It's the
- 20 skill set that's what's important to acquire.
- 21 Because I think, I know, a lot of the folks I've
- 22 dealt with and even come from DOD, to bring some of that
- 23 skill set that's from the Federal side, don't even think of
- 24 DOE because they get, they feel they're already cut out of
- 25 the loop because they don't carry that nuclear credential.

- 1 So just an observation.
- JIM BARNES: That's a very good observation.
- JAMES A. AJELLO: Thanks very much for your
- 4 presentation this morning. I know you have to leave.
- 5 LORRAINE ANDERSON: I'll be very brief. Your
- 6 reorganization, in fact both of your field office managers,
- 7 I think is critical to your relationships with your
- 8 stakeholders and your local government.
- 9 We continually have discussions at the Energy
- 10 Communities Alliance about good managers and bad managers.
- 11 And I think some of your successful managers probably need
- 12 to dialogue with those sites that have more problems in
- dealing with your stakeholders; and I think the partnership
- then can be enhanced and make your job easier at each site.
- 15 JIM BARNES: I think that's excellent. Again,
- 16 that's one of the things that Jim has encouraged us to do is
- 17 have that dialogue among the sites, share both the good and
- 18 bad things that have happened so that there is that flow of
- 19 information from one site to another and from headquarters
- 20 to the different sites.
- 21 DENNIS FERRIGNO: Recognizing the time constraints
- that you have, Jim, could we maybe go to the public comment
- 23 period and then if we have some additional time we could
- 24 maybe talk as a group? But we do like to leave a period of
- 25 time open that there might be any comments from those that

- 1 are in attendance concerning this subject matter that you
- 2 just heard.
- 3 Are there any comments or questions from the
- 4 representatives that are here from the state -
- 5 communities? No? Jim, did you want to comment on that, or
- 6 would you like to leave it, looks like I -
- JAMES A. RISPOLI: Why don't we come back to that?
- 8 I was on Acquisition strategy and maybe we could pick an
- 9 appropriate moment to discuss that and still keep us on
- 10 agenda. It just relates back to the delineation from
- 11 headquarters' function and role and the field function and
- 12 role.
- JAMES A. AJELLO: We have another public comment
- 14 period in the afternoon and so we'll, there will be another
- 15 opportunity as well for all these comments. I had an
- 16 additional point. I'd like to offer, and some of us in
- 17 particular have a lot of passion and insight into these
- 18 challenges.
- 19 Any type of interaction you would like us to have
- and the agenda's up to you relative to this NAPA work. I do
- 21 think that if there's input on scoping or suggestions that
- 22 you would like or sounding board kinds of conversations, I
- 23 believe in a working group level, or otherwise we would be
- 24 keen to do that.
- I see - made the offer in the past that's his

- 1 particular area of expertise. But many of us, as you can
- 2 tell, are very keen to see this work. So we offer that
- 3 advice as and when you would like to have it.
- JAMES A. RISPOLI: One thought I think is, and I
- 5 think that this has been hinted at before, would be, since
- 6 they are panelists not yet locked up, and I believe Mr.
- 7 Barnes on the phone there, is a member of NAPA, whether that
- 8 would be if interest to have some conveyance of this group's
- 9 perspectives and insights into EM participate on that NAPA
- 10 panel.
- But I don't mean to put anyone on the spot.
- 12 Especially when the person is in the room. Usually they let
- NAPA do things. But it's a thought that Jim could certainly
- 14 pursue with the appropriate people if that is something you
- 15 want to go with.
- 16 JAMES A. AJELLO: Jim, I think that's a cue for
- 17 you, if you have a comment.
- 18 A. JAMES BARNES: No, I had a little bit of
- 19 trouble following that last -
- 20 JAMES A. AJELLO: Well, the suggestion or the hope
- 21 is that the Board can convey through possible participation
- on some of the NAPA panels any input that we have, inasmuch
- as we all have a lot to say about the topic, and the hope
- 24 was that you might have an interest in particular because
- 25 you are involved in NAPA and your knowledge of the program.

- 1 A. JAMES BARNES: Sure. I have debated back and
- 2 forth a little bit on that. I mean, I have, I've sure got a
- 3 number of NAPA panels and have a lot of respect for the
- 4 people and the processes that's used here today. Usually I
- 5 get some both very good consultants and staff folks to look
- 6 at issues.
- 7 So I mean, it seems to me there are two ways to
- 8 point at me. One would be as an inside player on that and
- 9 the other one is to be active in reacting or contributing in
- 10 whatever they do from the mission on the Advisory Board.
- JAMES A. AJELLO: We really, just to reconfirm our
- 12 mission, Jim, thanks very much. Thanks very much for
- 13 coming. We really serve, just to remind everybody, as an
- 14 advisor to the Assistant Secretary for the EM program. So
- 15 at his pleasure and given the scope that he would determine
- 16 for us.
- 17 And so I, but I do think there's a lot of grist
- 18 for input in this area. So we'll work out the specifics of
- 19 how we might input that. And I do think there's a great
- 20 opportunity here. Because NAPA people, although very
- 21 skilled in this area will not start with the knowledge that
- 22 we have a - program and its people.
- 23 I think one of the obvious areas to begin with is
- 24 helping them come up to that level and I think the core
- 25 expertise on human capital management will be theirs. But

- 1 this is what this is entirely up to you.
- DENNIS FERRIGNO: Jim, with your permission, I
- 3 think we can close this portion of the session and we're
- 4 five minutes ahead of schedule.
- JAMES A. AJELLO: That's great. We've made up
- 6 some time. We're going to adjourn now for lunch. The
- 7 meeting will reconvene at 1:00. And we look forward to
- 8 seeing you all again. Thank you
- 9 (OFF THE RECORD)
- 10 JAMES A. AJELLO: We're reconvening the
- 11 Environment Management Advisory Board session. We're at the
- 12 1:00 hour. And for this purpose, Frank Marcinowski is going
- to talk to us about waste and materials disposition. We'll
- do what we did this morning, which is that we'll have some
- discussion after the briefing.
- 16 And for those of you who weren't here this
- morning, we do have opportunity for public comment at about
- 18 4:15. So please look forward to that.
- 19 We'd like to welcome you, Frank. The floor is
- 20 yours.
- 21 FRANK MARCINOWSKI: Thank you. Thank you for
- having me here to talk about some of the work we're doing in
- 23 my particular office.
- 24 Right now in the current organization, I'm in
- 25 charge of logistics and waste disposition. The work that

- 1 I'm going to talk about today will actually carry over with
- 2 me into the new organization, so I'm going to be continuing
- 3 to do this work, and I'm going to give you an overview of
- 4 where we are.
- 5 One of the charges for my office is understanding
- 6 complex-wide what the waste disposition movement is. What
- 7 sites are disposing where, what receiver sites are getting
- 8 their waste from what particular facility? And so we're
- 9 looking at that on a complex-wide basis.
- 10 A lot of the sites are appropriately making
- 11 decisions on what their waste disposal pathways are. But
- 12 until now, I don't think there had been an understanding, at
- least I don't think there has been, an understanding of the
- 14 total picture of how waste movements are happening across
- 15 the complex, and how decisions at one site may be affecting
- 16 decisions that are being made at another site. So that's
- 17 what my job is.
- The framework in which we looked at this is DOE
- 19 Order 35 and 413. We're actually looking at this as a
- 20 project and we've managing it as a project. And we're
- 21 collecting all the information from various sites, compiling
- it, and that's what we're going to talk about here.
- 23 And the particular waste streams we've been
- 24 focused on right now, are low-level waste, mixed low-level
- waste, transuranic, greater class C, which is a sub-category

- 1 of the low-level waste.
- 2 High-level waste and spent nuclear fuel, I'm not
- 3 going to spend a lot of time on here. We have compiled
- 4 inventory information on all these categories. As far as
- 5 the last bullet up there, the high-level waste and spent
- fuel, the disposition path is, as you know, Yucca Mountain.
- 7 And there is uncertainties right now as far as the, when
- 8 that facility is going to be available to accept waste.
- 9 The waste movement and waste disposition comprise
- 10 a significant portion of EM's budget. After all, that is
- 11 the end point of when we're doing processing materials,
- there's a waste that comes out the back end.
- 13 As we're digging up at these facilities, their
- 14 soil volumes, their debris waste, that all has to have a
- 15 home. Has to have some place to go to for final
- 16 disposition. And we've been working with the sites,
- 17 understanding their plans, helping them with orphan sources
- 18 that currently are unidentified, have an unidentified
- 19 disposition path.
- 20 And the whole purpose of this effort is to
- 21 integrate all those plans from all the various sites. We've
- 22 been, started out by collecting updated inventory
- 23 information from all the sites.
- 24 Low-level and mixed low-level waste comprise the
- 25 largest volume of material that we have. And right now,

- 1 we've collected information on all the EM waste projects and
- 2 we're looking at a phase two where we would perhaps broaden
- 3 it further for other offices as well.
- This map here, you take a look at this map and you
- 5 say what am I supposed to get out of that. And frankly,
- 6 it's difficult to understand and that's what you're supposed
- 7 to take away from this. This is a very complex system. And
- 8 we affectionately call this the spaghetti map because if you
- 9 picture all these lines as strands of spaghetti or string,
- 10 if you pull on one of them, you're going to create tension
- 11 somewhere else within the system.
- 12 And if one of them breaks, then you've got an even
- 13 bigger problem. If we lose a disposal site, you know, then
- 14 we've got to look at workarounds for how we're going to deal
- 15 with this material.
- 16 So that's what the whole purpose of this is. It's
- 17 not to understand where each one of those lines goes to.
- 18 It's just understanding it's a very complex system that
- 19 we're trying to understand. And as I mentioned, the
- 20 strategies that we're developing are going to integrate all
- 21 of these various site plans so that we have an understanding
- of how the stresses and strains, whether they're regulatory,
- 23 compliance driven, are going to affect these as we make
- 24 decisions in the future.
- Now I mentioned the framework. 435 is one of

- 1 them. Our policy is driven by the 435 as far as how we make
- 2 waste disposal decisions. And from low-level and mixed low-
- 3 level waste, what that is, we try to dispose of it on site
- 4 where it is generated.
- If that is not a feasible option, we look at other
- 6 DOE facilities. And there are exceptions where if we can
- 7 dispose of it in a compliant manner, if it's cost effective
- 8 and it's in the best interest of DOE, we can use commercial
- 9 facilities.
- 10 We in the past, I say couple of years, mostly in
- 11 the last year have made a significant use of commercial
- 12 facilities. And that's for a number of reasons. One of
- 13 them being a primary driver is that we had issued a solid
- 14 waste EIS in - back in '05 for use of the Hanford
- 15 Facility.
- 16 That facility right now is not an option for us,
- so we had to find a different pathway for all that material
- 18 that we were going to sent to Hanford. And so we have, we
- 19 believe we have done that at this point.
- 20 TRU waste, the WIPP is only for defense TRU.
- 21 Right now we have no disposal option for non-defense TRU.
- 22 So right now the way that we're dealing with that material
- is putting it in safe storage, at whatever site it happens
- to be at.
- 25 High-level waste and spent fuel I mentioned

- 1 earlier are the same thing. We're stabilizing it, keeping
- 2 it in safe storage until we have disposal paths available.
- 3 These are just the resources this Department has
- 4 as far as disposal facilities. We had counted on two
- 5 original disposal facilities; one at Hanford, one at Nevada
- 6 for a lot of material to go to.
- 7 As I mentioned, we had issues, legal issues with
- 8 the Hanford facility. Right now the Department has decided
- 9 that it's not going to send materials or any kind of waste
- 10 to that facility until those issues are sorted out and
- 11 there's a significant uncertainty associated with that.
- 12 We recently, back in November of last year under a
- 13 RCRA agreement with the state of Nevada had opened up the
- 14 mixed low-level waste disposal facility out there, which is
- 15 now available to us, and it's actually the only facility
- 16 available to us for mixed low-level waste with intermediate
- 17 carry content. Ten to a hundred pico curies per liter
- 18 content.
- 19 And this just describes what I just talked about,
- 20 the two regional facilities. The, well the TSCA incinerator
- 21 I didn't mention. That's a resource as well. And the
- original plan was to close that facility in '07. If we do
- that, we're going to orphan a lot of, a fair enough amount
- 24 of material.
- 25 And it doesn't have another disposal or treatment

- 1 path at this point in time. So the decision was made, we're
- 2 going to keep that facility open for at least another couple
- 3 of years and keep it operational till we can dispose of or
- 4 treat the remainder of that PCV or TSCA material. And I
- 5 mentioned the disposal at, larger volumes at commercial
- 6 facilities as well.
- 7 There's three commercial facilities available to
- 8 us right now for disposal. Energy Solutions which, well,
- 9 it's not final yet, but that was the Enviorcare's facility
- 10 that has joined ranks with Doratac and a couple of other
- 11 companies to form a new organization, U. S. Ecology, which
- 12 is up in Hanford site and the Barnwell site which is going
- to be available to us only till '08 at present for disposal
- of, and Barnwell can actually take some of the higher
- 15 activity mixed low-level waste at this time, but it's not
- 16 going to be available to us for long.
- 17 And there's a list of commercial processing
- 18 facilities for mixed low-level waste at this point. And we
- 19 use the, we use all of these sites on a regular basis.
- Now another one that's not up here, that is
- 21 currently a storage facility that may become available to us
- 22 hopefully within the next year or so is the Waste Control
- 23 Special Facility down in Texas. They are in the process of
- 24 trying to get licensed.
- 25 We are storing certain material there. In

- 1 particular the biggest issue right now for us is we've got
- 2 1182 silo material from Fernald that's being stored there.
- 3 And they need to attain disposal license so we can finally
- 4 put a - say we're finished with that particular material.
- If not then, we're going to have to try and find
- 6 some other facility to accept that as waste. We couldn't
- 7 leave it there beyond '07 under the current agreements.
- 8 And this is, we collected our data as compiled all
- 9 our inventory data as of November of last year. This is a
- 10 list of the inventory that we had stored on site as of the
- 11 end of last fiscal year. This was material that we were
- 12 actively managing, and ready to dispose of.
- 13 And you'll notice there are actually some closure
- 14 sites on there. The mound of 42,000 cubic liters, but we've
- 15 actually worked off most of this waste already. It was
- 16 ready for disposal and we found pathways for a large portion
- of this material. So it's already been disposed of, or in
- 18 the process of being disposed.
- 19 Here are some projected volumes. Now this is all
- 20 looking forward. This is from, like I said, the November
- 21 beta call that we did and this looks out over the next five-
- years, from '06 to '10. And then from '06 to 2035, over the
- 23 life-cycle.
- 24 If you look at the bottom line, 2.6 million in
- 25 that five-year time frame, and then 4.2 for the - 2035.

- 1 These are large volumes, but compared to what we've been
- 2 doing over the past few years, these are actually declining
- 3 volumes. We've disposed of the bulk of the waste in the
- 4 last few years.
- We've been doing, for the last, last year, we did
- 6 over a million cubic meters that we disposed of. So we've
- 7 peaked in terms of waste volumes. And so now we're on the
- 8 downside, down slope in disposing of those materials.
- 9 And this lists them by disposal site. We can
- 10 manipulate the data in a variety of ways. And I'll show you
- 11 that a little later.
- 12 On the mixed low-level waste site, this is a
- 13 similar chart that we saw for low-level waste. These are
- 14 the inventories we are actively managing on site at the end
- 15 of '05.
- 16 What I wanted to point out here is the, you'll see
- 17 that Rocky Flats is up there. This is material that needs
- 18 to be treated before we can dispose of it. The Rocky Flats
- 19 material is not on site. It's actually at a treatment
- 20 facility. It needs to go through the treatment process and
- 21 then it will be disposed of at - right now it says WCS.
- 22 It will eventually wind up in Energy Solutions.
- 23 But these are the volumes we're looking at. Idaho
- 24 had the largest volumes and what that is, now that we have
- 25 the option of disposing of the higher activity mixed low-

- 1 level waste at the Nevada test site, this was waste that is
- 2 currently being managed as TRU waste. But we now have the
- 3 option of disposing of it at Nevada. And that why that
- 4 number is there. It's a recent estimate and we're looking
- 5 at disposing of it in Nevada.
- 6 Similar to what we saw for low-level waste, these
- 7 are facilities and the volumes we're looking at. By the
- 8 way, we think we have sufficient capacity with the current
- 9 disposal facilities to deal with all this material.
- If you look under the treated volume, you'll see
- 11 that it's to be determined for '06 to '10. Ten thousand
- 12 cubic meters, the largest portion is yet to be determined.
- 13 What that is, it's not necessarily orphaned material. But
- 14 what we have are alternatives on how we can treat it. And
- so we're trying to determine what's the best way to deal
- 16 with that particular material.
- And so it's not all orphaned. Some of that will
- 18 be orphan material that we don't have a disposal pathway
- 19 for. But what we find is that the, we have the largest
- 20 problems with the mixed low-level waste in terms of
- 21 orphaning and not having disposal pathways for.
- Because there are just some treatment technologies
- 23 that aren't available to deal with some of this material.
- 24 And so we're working with contractors and folks to try and
- 25 develop those types of technologies.

- 1 We held last year what was called FEDRAD workshop
- and we're going to hold one again this year. And the whole
- 3 sole purpose of that was to get all of the sites together,
- 4 the waste managers and the contractors from those sites who
- 5 are very familiar with that material and work together to
- 6 try and find out how we can dispose of some of this orphan
- 7 material.
- 8 And it was actually pretty successful. We
- 9 actually worked off a significant volume of what until that
- 10 point had been orphan material. And we're going to do it
- 11 again this year so that we can try and work off more of
- 12 that.
- But just by bringing folks together and getting
- 14 that synergy going between all the contractors at the
- 15 various sites and the waste managers, we were able to deal
- 16 with a portion at least, of that material that hadn't had a
- 17 disposal path.
- JAMES A. RISPOLI: Frank, would you mention for
- 19 them the business about the Nevada test site?
- 20 FRANK MARCINOWSKI: Sure. About that being
- 21 available to us?
- JAMES A. RISPOLI: Up until.
- FRANK MARCINOWSKI: Right, right. The agreement
- 24 with the state on this is that the original design for the
- 25 facility, we had 30,000 cubic meter capacity remaining. And

- 1 that they wanted this disposal facility closed as well.
- 2 So the agreement that we struck with the state of
- 3 Nevada was that we would leave it; we would close it within
- 4 five-years which is December 2010. Or until we reach that
- 5 20,000 cubic meter capacity.
- 6 So those are the two marks. Which ever one we
- 7 need first, we have to close at that point in time. So as
- 8 far as this mixed low, the higher activity mixed low-level
- 9 waste, we're looking at utilizing all that capacity because
- 10 at this point in time, there is no other facility available
- 11 to accept this material.
- So what Jim is alluding to is, we've got five-
- 13 years in order to utilize this facility, and at that point
- in time between now and then, we need to determine how else
- we're going to deal with this material.
- JAMES A. RISPOLI: And when Charlie talked about
- 17 optimistic assumptions in many of the base lines that had
- been established that can't be verified, it assumed that all
- 19 these things would be resolved and instead, what Frank is
- 20 finding is that when we had to get Columbus closed, we
- 21 couldn't bring the waste to Hanford.
- We had to bring it somewhere else and then we'll
- 23 have to move it again. And so you incur extra costs and so
- 24 we've set up a whole program and committed to a program that
- in many cases, not all but many, just has assumptions that

- 1 didn't pan out and perhaps just couldn't pan out.
- 2 And so that's why we're trying to get these, you
- 3 talked about contingency earlier. We're trying to get more
- 4 realistic base lines so that if we can solve the problems,
- 5 that's great. Then we'll beat our base lines. But when you
- 6 know that you're not solving these because these assumptions
- 7 are not coming true, we've committed to things that in some
- 8 cases just will not be brought to closure.
- 9 That's what Frank, that's why this is so key in
- 10 understanding the challenge to the environmental management
- 11 program.
- 12 FRANK MARCINOWSKI: The other thing I'd mention in
- 13 that regard too, is that we found out that some of our
- 14 closure sites, the larger ones, Rocky and the Ohio sites,
- 15 that the original estimates on low-level and mixed level
- 16 waste that we signed up with a contract and the original
- 17 contract was well below what the final volumes were. So our
- 18 original estimation of the waste volumes was in error.
- 19 Seriously in error.
- 20 So what we're doing is, we've got a group of folks
- 21 who are working with Rocky and with the Ohio sites to
- 22 understand how they did their volume estimations and what is
- 23 it we can apply to these new contracts that we're putting in
- 24 place so that we can improve how we make these estimates.
- Some of the issues that we're dealing with, and

- 1 I'm sure that we've touched on some of them. But the
- 2 availability of the DOE disposal facilities, Hanford being a
- 3 big one. And we talked a little bit about future disposal
- 4 capacity for the higher activity mixed waste.
- I touched on the Fernald Silo material and the
- 6 uncertainty right now with getting a disposal license at WCS
- 7 where the material currently is being stored.
- 8 Life-cycle cost analyses. The GAO back in October
- 9 of last year issued a report which criticized the Department
- on how, or how it doesn't in all cases utilize life-cycle
- 11 cost analyses in determining, in making disposal decisions.
- 12 And Congress reiterated that and requested that we
- 13 submit a report to them which we did back in February of
- 14 this year on what we're going to do to correct that
- 15 situation.
- And we're, by this summer we're going to make a
- 17 decision about what kind of additional guidance we need to
- 18 issue to these sites. But in lieu of that guidance, we're
- 19 actually working with the sites to, in effect, use this
- 20 system to make those decisions. And we've actually recently
- 21 done that with Paducah in the scrap metal that they've got
- there.
- TBD waste. We've talked a lot about orphan waste
- 24 and that's what that is. That's the orphan material that we
- 25 need to find disposition paths for.

- 1 TSCA Incinerator, I mentioned that already and
- 2 constraints in treatment capacity we've touched on already.
- 3 We need systems that currently are not available and
- 4 technologies that currently are not available to treat some
- of this more difficult waste. Some of that's in the process
- of being developed. We just need to continue to encourage
- 7 that to happen.
- 8 The national strategy, in addition to just getting
- 9 inventory estimates, we're part of what we're doing right
- 10 now is preparing a report. This report is, we're going to
- 11 make available for public comment. It's in the final review
- 12 within the Department right now.
- 13 And even though we're going to issue this report,
- I myself don't see this as a one-time report. I see this as
- 15 a living document where each year we're going to be asking
- 16 the sites to update their inventory information because the
- 17 situations change faster than you can imagine as far as
- 18 waste volumes, disposal facility capacity.
- 19 And all these issues come into play that we need
- 20 to take into account year to year. And so that's what we've
- 21 working towards, is a system where we can do that. And look
- 22 at it on an integrated basis.
- 23 What else we're doing is, all this data that we're
- 24 collecting, we've got a website that we're developing and
- 25 it's going to be publicly available. We're working that

- 1 through Florida International University. And these are the
- 2 updated waste maps which hadn't, I think they were last
- 3 updated in 2000.
- But we're going to do that, like I say, we're
- 5 going to do that on a continual basis. We are close to
- 6 having that website available for use I'd say within a month
- 7 or six weeks or so that will be available.
- 8 And this is going to be a tool that you can look
- 9 at the information that we've got in there. You can look at
- 10 it from the generator site perspective, you can look at it
- 11 from the disposal site perspective. You can look at it by
- 12 waste stream, waste type, or you can just look at it in a
- 13 consolidated fashion. So these are some of the tools that
- 14 we're developing to help us monitor our system.
- 15 And the next couple of slides just show some of
- 16 that. These are the updated waste maps. These are similar
- 17 to what were developed back in 2000. But what we have in
- 18 the first column there is the - this is on a waste stream
- 19 basis. By site, by waste stream and then by waste type, the
- 20 volume in each of those waste streams, if it's low-level
- 21 waste, whether it's greater than Class A or not.
- Because some of the other facilities, and a large
- 23 part of what we deal with is Class A material. And where we
- 24 run into problems is the greater than Class A. Because B
- 25 and C facilities commercially are not available.

- 1 And then it gives us a status. Sort of what we do
- on all our projects are red, green or yellow as far as we've
- 3 got confidence that this is going to work out the way we've
- 4 got it planned. Is there some risk associated with it, or
- 5 do we not have a disposal path at all?
- 6 So there's a risk indicator as well and then
- 7 there's your disposal site on the end. And this is, we've
- 8 got, this is for I think low-level waste. But we've got
- 9 similar maps for TRU, for spent fuel, high-level waste. So
- 10 this is the tool that's going to be available to everybody.
- 11 So we've also updated, we'll display it in a
- 12 different format. This is still a Fernald Site that we saw
- in the previous one, but then you see the routes there for
- 14 planned disposal for the waste there. So you're going to be
- 15 able to view it either in that previous schematic or on a
- 16 geographic format.
- 17 We'll just spend a few minutes on greater than
- 18 Class C. The Department had the responsibility ever since
- 19 the low-level - Policy Act was issued to develop a
- 20 disposal facility for greater than Class C waste.
- This is not a significant volume of waste that
- 22 we're finding out. We are in the process of trying to
- 23 identify that entire inventory. And the, this has been sort
- 24 of a jumping around from program to program within the
- 25 Department for a number of years.

- 1 And back in '04, I think it was November of '04
- 2 actually, EM was designated as the organization that will
- 3 take the responsibility to identify a disposal facility for
- 4 this material.
- 5 And what, GTCC technically only applies to NRC
- 6 licensed material. But we're also including in the
- 7 inventory what would be DOE GTCC like material. So the
- 8 material that's similar but not licensed by EPA or by NRC is
- 9 being included in that inventory which is currently being
- 10 defined.
- 11 Back in May of last year we published an advance
- 12 notice of intent to prepare NEIS. We're planning this year
- 13 to issue the notice of intent. We got several comments on
- 14 the advance notice and once we issue the notice of intent,
- 15 that starts a clock by which, a schedule by which you're
- 16 supposed to have the EIS actually issued. And it's about a
- 17 two-year timeframe.
- 18 We've got certain requirements on the NEPA Policy
- 19 Act that was issued last year and we've got a couple of
- 20 reports that we're required to submit to Congress in the
- 21 August and September timeframe on the cost and scope of that
- 22 EIS.
- 23 And so we're working toward that. We're going to
- 24 meet that deadline. But these are just requirements that we
- 25 have in order to move forward in identifying a disposal

- 1 facility for this particular material.
- 2 TRU disposition. This was mentioned a little
- 3 earlier. This, well, from my perspective, I think, I've
- 4 been proud of where we are with the TRU program. I know
- 5 that was mentioned earlier. But I think we're doing good
- 6 things with this program right now, and right now what we're
- 7 doing is, the operations are moving well. We are fine
- 8 tuning them at this point in time. And so what we're, the
- 9 issues that we're moving forward with right now are just in
- 10 improving efficiencies and volumes of waste that are shipped
- 11 per truck and those type of items.
- 12 36,000 cubic meters of contact-handled TRU have
- 13 been disposed of so far. And for seventeen of the smaller
- 14 sites, not all small sites, Rocky Flats is one of them.
- 15 We've removed all those legacy, shippable legacy TRU waste
- 16 from those sites.
- And it's a pretty good list that we have there.
- 18 And we actually completed a couple more this past year out
- in Nevada and Livermore.
- 20 Estimated volumes. Here are estimated volumes,
- 21 contact handled, remote handled per site. 35,000 cubic
- meters, a little above, close to 36,000. So we're, that's a
- about a quarter of the TRU waste that we've already disposed
- 24 of.
- 25 Idaho obviously has the lion's share of that

- 1 material and we've got a good plan that we feel comfortable
- 2 with in how we're going to move this material. Idaho is
- 3 going to be getting a lot of the resources in order to
- 4 continue to move that material out there.
- We had a compliance milestone of 6,000 at the end
- of '03. I'm sorry. At the end of this past December. We
- 7 didn't make that milestone on that date, but we did make it
- 8 shortly after that on February 21<sup>st</sup>. And they're continuing
- 9 to move.
- 10 INC, WTP is now in full swing operations. They're
- 11 well on track to meet the next compliance milestone at
- 12 Idaho. We're well ahead of schedule. And the other
- 13 resources are going to be devoted primarily to Los Alamos,
- 14 Hanford and Savannah River. And the small sites will be
- done on a campaign basis as needed.
- 16 Issues the next step with TRU waste. I just
- 17 mentioned the compliance milestones. Another big issue for
- 18 us this year is the permit mod that we're hoping to get from
- 19 the New Mexico Environment Department. And this will allow
- 20 us to dispose of remote handled waste.
- 21 And we're gearing up at some of our sites to
- 22 prepare for that. There's actually hearings later this
- 23 month running into the first part of next month out in New
- 24 Mexico on this particular permit mod. And we're hoping
- 25 things will turn out well and that later this year we'll

- 1 have that actual permit in place.
- 2 Optimizing waste shipments. I've already touched
- 3 on that about improving those efficiencies. Shipping
- 4 containers for some of the larger boxes. We need to get
- 5 that approved. We currently do not have that, and we're
- 6 working towards that.
- 7 And the corporate resources. AMWTP is a large
- 8 resource for us. The TRU facility down in Oak Ridge is
- 9 another one as well that we're hoping to get. It's already
- 10 started operations out there. We need to get regulatory
- 11 approvals in order to allow them to ship. And that's moving
- 12 forward. Hopefully that will happen this summer. So things
- are moving well on the TRU front.
- 14 And this is the last of the individual waste types
- 15 that I was going to cover. I just want to close by saying
- 16 that we, as I mentioned, we're in a process of finalizing
- this draft report that we hope we can send out and work with
- 18 groups like this to get comment on and to write input as to
- 19 what ideas you had about the information that we're pulling
- 20 together and how we might improve or better demonstrate the
- 21 programs that we have in place.
- 22 And with that, I'll just leave it for questions.
- JAMES A. AJELLO: Thanks, Frank. As he mentioned
- 24 earlier this morning, Jim Rispoli, it's approximately now
- 25 2:00 to go over the sites, so I think he had to leave but

- 1 wanted to say a few words to us in closing.
- JAMES A. RISPOLI: I just wanted to once again
- 3 indicate how much we, not just I, but we all appreciate what
- 4 you're doing. And although I'm heading out now, I know that
- 5 I'll be getting feedback of your discussions and look
- 6 forward to that opportunity. So I plan to see you next time
- 7 around. Thank you all very much.
- 8 JAMES A. AJELLO: Thank you, Frank. We're at that
- 9 point in the program where we can take some questions. I
- 10 know Steve Allred and I are going to moderate a discussion.
- 11 Steve, would you like to start with any questions and/or
- 12 comments, and then we can carry on the discussion that way.
- 13 Thanks very much Frank, for your presentation.
- 14 Steve?
- 15 B. STEPHEN ALLRED: Thanks, Jim. I think this is
- 16 a very useful report. It's one of the, as I talk with
- 17 people both within DOE and outside, I think this waste
- 18 disposition issue probably is a most misunderstood part of
- 19 the program. And I think it's very encouraging, what we've
- 20 heard.
- 21 Also just an anecdotal, I know in some of the
- 22 operations I know it was anticipated to be a significant
- 23 amount of work from waste. I don't think that's
- 24 materialized. I think they've been able to find in most
- 25 cases a path for it. So I'm hoping that as we get more into

- 1 this issue, waste disposition, we may find we have less of a
- 2 problem rather than a bigger problem.
- Just a question on, and I realize it's not perhaps
- 4 EM, but a question on the non-defense TRU waste. Are there
- 5 efforts ongoing to resolve that issue and what will happen
- 6 on those materials?
- 7 FRANK MARCINOWSKI: First let me address the
- 8 orphan issue. I agree with you. I think what we're finding
- 9 is that there's smaller volumes than people had anecdotally
- 10 thought there were. And that we are finding pathways to
- 11 deal with that material.
- 12 And on the non-defense TRU, we don't have a
- 13 solution to that yet. We are looking into it. We're
- 14 working the issue. We're going site by site and we have a
- 15 process for conducting a waste determination and that's to
- determine TRU, defense or non-defense.
- 17 So we're working through as many of those that we
- 18 can and identifying whether it's a defense pedigree or not.
- 19 And we're hoping through that process that we're going to
- 20 identify all those non-defense TRU wastes, but that's where
- 21 we are right now. But we honestly do not have a solution
- for the non-defense at this point in time.
- 23 C. STEPHEN ALLRED: It seems to me that that's
- 24 probably a bigger issue with regard to ongoing programs. I
- 25 know one that has been discussed and was quite controversial

- only because a pathway could not be determined for the TRU
- 2 waste that was associated with it.
- And again, that's really not an EM question I
- 4 think, but it's important that it be dealt with with regards
- 5 to the Department of Energy.
- 6 FRANK MARCINOWSKI: Sure. Is that, I don't know -
- 7 Yes, you're right. The pathway for that was not stated
- 8 specifically.
- JAMES A. AJELLO: Dave, do you have a question?
- 10 DAVID SWINDLE: Yes. That material shows a great
- 11 deal of thought and process to better organize and execute
- 12 the programs so compliments there.
- 13 I guess if you can, to comment a little bit on
- 14 what I call the acquisition strategy and let me preface
- 15 this. Several years ago the Department found that on one
- 16 hand when it started putting national contracts in place
- 17 that the sites lost visibility to the individual cost
- 18 elements. Consequently, they didn't manage the generation
- of waste quite to the rigor it needed.
- 20 On the other hand, the Department would get the
- 21 benefit of volume discounts and so forth. And I guess as
- 22 you're now getting a handle upon things and clearly the
- 23 number of, at least on the commercial side, the numbers of
- vendors are shrinking as the market consolidation occurs.
- In the data that you now have, do you have, or is

- 1 the Department contemplating, envisioning any future look at
- 2 say, modifying how the sites are individually paying out of
- 3 their own budgets for waste disposal but yet using a
- 4 national contract or individual contracts at the site level?
- 5 Just some generalization of your acquisition overall.
- 6 MR. WOLFE: Well, I can't, a better person to
- 7 comment on that is either Jack or Barry who are sitting back
- 8 here. We know are more involved with that part of it. What
- 9 we do feeds into what they're developing on the acquisition
- 10 side.
- But I've not heard of any national-type contracts.
- 12 Actually we do currently have one in place that we used out
- 13 at the Ohio sites. It currently is an asset that any site
- 14 that wanted to use it could tap into that. So that's the
- only one that I'm aware of.
- 16 DAVID SWINDLE: I'll probably take that
- 17 separately, but it's again, the consolidation of the
- 18 marketplace is limiting competition in one aspect, but at
- 19 the same time, again, you're getting a much clearer handle
- 20 with again the baselineing going back to what was talked
- 21 about earlier, of what the potential waste generation
- 22 elements are.
- 23 Second question which there's again lessons
- learned going back to the past, how does, in your planning
- 25 and formulation of your plans and evaluation does current

- 1 generation meaning from ongoing operations not EM? They're
- 2 competing for some of the same storage space or disposal
- 3 capacity. How is that being worked now within the
- 4 Department since a lot of that current operations stuff is
- 5 being pushed back to the Atlanta organizations?
- 6 FRANK MARCINOWSKI: Sure. A lot of what I've
- 7 shown here, or what we would call the legacy waste, and that
- 8 is actually significantly larger volume that will be called
- 9 newly-generated, or mission-generated waste from future
- 10 projects.
- 11 And when I say legacy I'm talking about DND waste,
- 12 soil volume, - waste, so anything that is, falls into
- that category is what's captured here. But newly generated
- 14 waste is also accounted for at least in some of the
- 15 categories.
- I know with TRU, that's not the focus right now,
- 17 but it's something that will eventually wind up down in -.
- 18 It's a defense related TRU. And some of the - we try to
- 19 give the sites guidance on how to separate between it, but
- 20 there is, NSA is supposed to deal with their newly-generated
- 21 waste and so there is some segregation and that hasn't been
- 22 sorted out now as of yet. But the volumes that we're
- 23 talking about are - magnitude difference between the two.
- DAVID SWINDLE: Thanks, Frank.
- 25 DENNIS FERRIGNO: I thought David's question was

- 1 going to go to a comment that I had written down. You had
- 2 said, Frank, that you were experiencing larger volumes than
- 3 forecast at a number of sites, and I think this was a
- 4 comment that we had made a couple of years ago. And it may
- 5 be in a different context, but I'll reiterate the,
- 6 essentially the gist of the comment.
- We were, when we looked at some of the waste
- 8 generation, we knew like in the case of WIPP, the
- 9 transportation and disposal was paid for at one account but
- 10 yet the generator was under a different account. And the
- 11 efficiency of volume reduction, waste minimumization, even
- 12 though everyone is spending money and therefore, if we have
- a cost contract we are obviously incentivized on keeping the
- 14 costs as low as possible. And the result of that reward is
- 15 a higher fee.
- But the reality is that if larger volumes are
- 17 generated, but puts a burden on another piece of the
- 18 Department's production that is essentially at the destiny
- 19 based on someone else's either efficiency or lack thereof.
- 20 Is there any further thought as far as how the
- 21 cleanup contractors at the sites might be incentivized or
- 22 might be phantom payment, even though it may not be a
- 23 payment? Any further thought of how to couple as opposed to
- 24 decouple the disposal and transportation costs related to
- 25 that?

- Is that too complex a question, or am I getting
- 2 the gist of what -
- 3 FRANK MARCINOWSKI: I understand the question.
- 4 What I'm struggling with is, I'm not involved in all the
- 5 acquisition strategies that are put together. I feed my
- 6 waste piece into what's being considered. But and you
- 7 started off with TRU and -
- 8 DENNIS FERRIGNO: That's just one example.
- 9 FRANK MARCINOWSKI: Right. And we're working part
- 10 of this is to better understand that slip between what's
- 11 happening at the site and what is being paid for by Carlsbad
- 12 because there wasn't a good understanding of the, what the
- 13 site was doing as far as retrieving the waste and getting it
- 14 to, if it's a mobile system that's being paid for by
- 15 Carlsbad for the characterization.
- 16 We understood that piece and we understand
- 17 transportation piece. The retrieval piece was not well
- 18 understood. And we've got a much better understanding of
- 19 that right now. Part of this was an end-up study on just
- 20 that particular issue.
- 21 As far as the waste volumes being generated, I
- 22 mentioned that we are better working to understand how we
- 23 could better estimate those waste volumes. Granted, we're
- 24 not going to get it perfect. Never going to happen. But we
- 25 can do a better job than being off by a factor of two or

- 1 three which is what we found at Fernald and out at Rocky.
- 2 And so, I think by building some of that into the
- 3 front end of the contract and then Barry and Jack can work
- 4 about the incentivization of doing that and we'll work with
- 5 them to do that. But so I think there are plans to do that.
- 6 We haven't done it as yet.
- 7 DENNIS FERRIGNO: The second question I had, can I
- 8 keep on going? The TSCA incinerator. That, I don't know
- 9 what the license issue is, and the agreements with the
- 10 state, but that facility if I recall correctly, and I have
- 11 some personal involvement in ancient past which, and I don't
- 12 want to have to redact myself, because I have nothing to do
- 13 with it any more.
- But in '86 it was designed and I think it was '86
- 15 that it was designed and it was built in believe in '87 or
- 16 '88 or at least in the construction phase.
- 17 We're talking about a fairly mature facility if I
- 18 can say that. And now we have a two more year operation.
- 19 What is the status, I mean, can it take another two years?
- 20 Do you have to do some changes? If you have to do some
- 21 added maintenance to keep it going for another two years?
- FRANK MARCINOWSKI: It is an aging facility. And
- 23 we've got to do a number of things in order to build in
- 24 upgrades in order to keep that facility operational. We've
- 25 got to change the way we blend the waste that we feed into

- 1 it for burn rates and just for how the waste is moved
- 2 through more efficiently more so to meet the current
- 3 emission standards that are going out the stack.
- 4 So there are a number of things that we need to do
- 5 to fine tune that systems in order to keep it operational.
- 6 And so, but the alternative is we've got waste that's
- 7 sitting there with no place to go.
- 8 And so we think the best course is to make those
- 9 upgrades and to make those operational changes in order to
- 10 tend to the waste that needs to be taken care of. And so,
- 11 yes. You're right, it's aging. It's got to be, some magic
- to keep it working. We think we can do that.
- 13 Beyond two years or a little more than that, it's
- 14 going to get extremely difficult. And so that's why we
- 15 established this two-year timeframe. Because we know the
- 16 map and the air standards from EPA are just going to be
- impossible to continue to operate the facility.
- JAMES A. AJELLO: Reminds me of all of our
- 19 conversations about our power plants. It could be the same
- 20 exact issue.
- 21 LORRAINE ANDERSON: Are you doing R&D to reduce
- the volume of waste? Maybe doing some separation and using
- 23 some of the materials? It just seems to me that we've used
- 24 it once. Is it possible that we can use it again for
- 25 something else? And are you looking in that direction?

- 1 FRANK MARCINOWSKI: For the low-level and mixed
- low-level waste, that's difficult to do. So we're using it
- 3 as fill on sites if we can. Or mainly disposing of the
- 4 volumes of it for certainly newly generated waste, those are
- 5 certainly considerations that are being done and being done
- 6 very effectively.
- 7 So I'd say, on the TRU side we are starting to
- 8 separate the waste now that we have available to us for the
- 9 mixed low-level waste and the higher activity mixed low-
- 10 level waste.
- 11 So yes. We're doing some segregating to look at
- 12 optimization of how we dispose of this material. And for
- waste reduction, more so with the newly generated than we
- 14 are with the volumes that we know we have in hand from
- 15 legacy.
- JAMES A. AJELLO: Frank, I had a question. I was
- 17 very intrigued by the front part of your presentation, the
- 18 spaghetti chart and the things that are going on. That's
- 19 the specific reason I believe that the Board had asked for
- 20 us to be able to talk about this again. At least we were
- 21 not as well acquainted as we might have been.
- 22 Steve said it best. This is probably the most
- 23 misunderstood not only generally but with us as well. So I
- think we have a better understanding.
- It sounds like you're some way through the process

- of what I'll call a classical paradox analysis. What do we
- 2 do if this happens or that happens? It sounds like a very
- 3 elaborate exercise in contingency planning is where you've -
- 4 and you've got to have a lot of alternatives to surprises
- 5 or events that may not turn out exactly as you first
- 6 anticipated there.
- 7 How far do you think you are along in this process
- 8 of defining all the plans specifically in identifying all of
- 9 the unknowns that you started talking about here? I wasn't
- 10 sure where you are on the spectrum of time.
- 11 FRANK MARCINOWSKI: The initial report on this is
- 12 actually working its way through the building and we think
- we're a few weeks from having that available in direct form.
- 14 That will not be the be all and end all of things.
- 15 And likewise on the website that I mentioned.
- 16 We're about the same timeframe on that as well. But we're
- 17 continuing to work to develop the strategies as well. And
- 18 that's what we're hoping to get input from a variety of
- 19 groups on, be focused so we can refine that.
- I think we're pretty far along right now. We've
- 21 been working on this for the last nine or ten months and now
- it's coming to, it's culminating right fairly shortly.
- JAMES A. AJELLO: And do you think, I know you,
- 24 we'd asked a question or two before about acquisition
- 25 strategies. And I know that this is more in the nature of a

- 1 handoff to your experts there, Jack and the others.
- 2 But do you think there's some upside in the way
- 3 you will operate once you've identified these options in the
- 4 acquisition process? Do you think that will bring you a
- 5 little more flexibility than you had?
- 6 FRANK MARCINOWSKI: I believe so. And Jack and
- 7 his group that I need to get there and talk about this and
- 8 how we're going to move forward with some of the
- 9 implementation aspects of that.
- 10 And I'll be honest. That hasn't happened yet.
- 11 We've been busy on trying to finalize this. Jack's fairly
- new so we haven't connected yet. So I don't have a good
- answer on that yet, but I believe that those communications
- 14 are going to happen very shortly.
- 15 JENNIFER A. SALISBURY: Just the sort of ongoing
- 16 complaint I still hear from the states, Frank. I'm sure
- 17 this is something you already know. That the eight-week
- 18 rolling schedule and the schedules that you put together for
- 19 the transportation side just don't seem realistic yet.
- 20 And I was curious if you had any comment on that
- and what you're thinking will be happening in the future.
- FRANK MARCINOWSKI: We're getting a lot better at
- 23 it. There had been a significant rescheduling on that
- 24 eight-week schedule. And some of that was out of our
- 25 control; some of it would be better in our control. But I

- 1 think now that AWTP is operating more efficiently, granted
- 2 there's weather issues that come up there, but you're
- 3 talking about a day or two change which is not that
- 4 significant.
- 5 And so we're getting a pretty steady stream of
- 6 waste coming out of Idaho. The other ones, smaller volumes
- 7 of waste. But I think that we're at a point where the
- 8 operation is stabilizing. And I think that will, well, to
- 9 stabilize the eight-week rolling schedule as well.
- 10 And I think that we have a good plan on what sites
- 11 we're going to focus on, what sites we're going to be moving
- 12 the waste to.
- So I think it's going to become a better tool, and
- 14 I understand the state's frustration. We're frustrated with
- it as well. But it's the best we have at the time. But we
- 16 needed to get the operations at sites working efficiently
- 17 before we can have a schedule for shipping the waste that
- 18 matched that. So I think we're there. I think we're -
- 19 JENNIFER A. SALISBURY: Well, just so long as you
- 20 recognize there are problems on the other side with the
- 21 states and trying to make sure that the transportation takes
- 22 place.
- The other sort of question I wanted to ask Frank,
- 24 and maybe Charlie really needs to answer this as well is, if
- 25 you thought about where the Board could be helpful to you in

- 1 your area, the disposition area. Any advice that you'd like
- 2 to have us look into or any area?
- FRANK MARCINOWSKI: I think additionally I'd like
- 4 feedback on what we're producing right now as far as the
- 5 strategies, how we're going about developing the strategies.
- 6 Should we be looking at something else? Is there some
- 7 better way of doing it? Because all that's going to be
- 8 described in this document.
- 9 And right now, it's been an internal exercise and
- 10 we would like some feedback from outside organizations about
- 11 maybe there's a better way to look at this. Maybe there's
- 12 something we're overlooking. And we need a sounding board
- 13 at this point in time. And I think that's a starting point.
- 14 CHARLES E. ANDERSON: I'd probably add too, is it
- 15 a good tool for communication? I mean if you get into it,
- because you're close to it, and you say well, its strategies
- are pretty well, does, it's what Frank is putting out here,
- is it understandable to interested parties that maybe not, -
- 19 to details.
- 20 C. STEPHEN ALLRED: A question on, one of my
- 21 concerns is that that's a very limited resource or will be
- 22 in the future. As far as its capacity is concerned. And I
- 23 have a concern that the current disposal policy with regard
- to the limits, and my bigger concern is the lower limits, is
- 25 encouraging material to go in there that might no otherwise

- 1 need to go in there. And are you looking at that, or is
- 2 that a concern?
- FRANK MARCINOWSKI: Actually the waste - you
- 4 sold for Idaho for mixed low-level waste, that's part of
- 5 that whole concern and the reason there was this blending of
- 6 material is because we didn't have an option for it at that
- 7 point in time and now we've got NTS. And so we want to
- 8 fully utilize that. And Idaho's identified over 20,000
- 9 cubic meters that's currently managed as TRU waste that
- 10 doesn't need to go into wet.
- 11 And we're doing that at Savannah, we're looking at
- 12 it at Hanford. So yes, I think we are doing that. Yes.
- JAMES A. AJELLO: Are there other comments or
- 14 questions for Frank or Charlie? We have a spot on the
- 15 agenda now for public comment. If there are any, would you
- 16 please step forward and state your name and comment or
- 17 questions?
- 18 ED WANNAMAKER: I've got a couple of comments.
- 19 One is, Frank, are you working with nuclear materials folks
- 20 to look at the volumes of materials that are currently
- 21 stored as surplus nuclear materials that could potentially
- 22 become declared waste and in turn into your waste forecasts?
- JAMES A. AJELLO: And Frank, could you state the
- 24 name of your affiliation or company?
- 25 ED WANNAMAKER: Yes. I'm working with Fluor

- 1 Daniel consultant.
- 2 FRANK MARCINOWSKI: I think, aren't you looking
- 3 more -
- 4 JAMES A. AJELLO: I guess a little clarification.
- When you say surplus strategic material right now that may
- 6 enter as waste?
- 7 ED WANNAMAKER: Yes. A lot of this material, for
- 8 instance from all the uranium materials that were relocated
- 9 to Portsmouth and the drums of completed uranium at our
- 10 Savannah River site that are not currently declared waste or
- 11 are still in the surplus nuclear material inventories, but
- 12 potentially could impact your program in the future if they
- were declared waste and capacities at places like NTS and so
- on and so forth.
- 15 CHARLES E. ANDERSON: Yes. It's kind of two-fold
- 16 where that's being looked at. One is where Frank, there's a
- 17 pretty good indication is - Frank's looking at that.
- 18 Where it's not, we are going back through all of the nuclear
- 19 materials list and it's going to be tedious and take some
- 20 time to identify every one of our materials and determine
- 21 whether we -
- 22 And I'll break it down into four categories
- 23 whether we - there's a disposition we know about that's
- documented, has a record of decision or whatever, it's fully
- 25 documented.

- 1 A disposition that everybody knows about but it's
- 2 not documents, something that has to be done from a paper
- 3 standpoint.
- 4 Multiple dispositions that we just haven't decided
- 5 yet where there are several options.
- And then the fourth category that I refer to is we
- 7 don't have a clue, don't know what we're going to do with
- 8 it, orphan materials, those types of things.
- 9 So we will be going down and going through all of
- 10 these to make that determination. And depleted uranium I
- 11 would say has multiple paths. It goes from continuing to be
- 12 used as a strategic material to being blended with other
- 13 wastes to make it final waste forms. That's why we're
- 14 trying to identify each one of those. And as that occurs,
- 15 then, Frank's forecast, that will be revised to reflect
- 16 that.
- 17 JOSEPH ORLANDO: I'm a member of the Savannah
- 18 River Site Citizens' Advisory Board. I would like to thank
- 19 the Board for coming down here and giving us the opportunity
- 20 to meet with you and hear what you have to say.
- 21 Compliment all the presenters. They've done an
- 22 excellent job. A lot of information we'll bring back and
- 23 share with other members of the Board. And there have been
- 24 several leads on there that we will follow up specifically
- 25 to the Savannah River Site.

- 1 But just getting the perspective on where the
- 2 Savannah River Site fits into the big picture is very
- 3 helpful to us. I appreciate it and hope you guys come back
- 4 again. I encourage you to do this, to move around the
- 5 complex and share this information with everybody.
- 6 JAMES A. AJELLO: First of all, thank you for your
- 7 comment. And we were discussing earlier today the value
- 8 that we have been getting from visiting a complex like this.
- 9 Not only has everybody been very hospitable and supportive
- 10 of our getting up to speed on what's happening here on a
- 11 local basis, I think it's fair to say we too are better
- 12 understanding where it fits in on a complex-wide basis.
- 13 And one of the things that the Board believes it
- 14 needs to do going forward is visit other facilities and
- 15 complexes. And specifically, although we do as much as we
- 16 can in terms of sending out notices to people, for example,
- 17 typically a meeting like this, we would not only have the
- 18 requisite Federal Register notice but there's a long mailing
- 19 list of about a thousand parties who are notified in advance
- 20 that there is a meeting and so forth.
- 21 But through trial and error what we realize
- 22 probably is that we need to be more proactive in reaching
- out so one of the things that is on our agenda to consider
- 24 is, when we do go to various places to actually form
- 25 specific appointments and meetings with people who are local

- 1 to the site that we visit and actually speak out proactively
- 2 the opinions.
- And so to hear that you think it's valuable to
- 4 have us visit only encourages us to do that. So -
- 5 UNIDETIFIED SPEAKER: If you're not familiar with
- 6 our meetings, we're having a meeting actually in Columbia
- 7 next week. Every two months have full Board meetings and we
- 8 have sub-committee meetings usually once or twice a month.
- 9 I think they're all notified. Aren't they in the Federal
- 10 Register?
- 11 And if any of you are in the area - Only the
- 12 full CAB meeting is in the Federal Register. Jim just
- 13 corrected me on that. But you're welcome to attend any of
- our meetings and we'd like to share some of our information
- 15 with what you have.
- 16 And again, I found this very informative.
- JAMES A. AJELLO: Thanks again. Another question?
- 18 Your name and city.
- 19 CHARLES HANSON: I'm Charlie Hanson and I'm going
- 20 to speak as a former Federal employee. I currently work
- 21 with Parsons here in Aiken. I just want to commend the
- 22 Board on raising the issue on human capital about the
- 23 importance of leadership. And making sure we recruit and
- 24 retain good Federal employees.
- 25 And I did speak to Mr. Rispoli about this comment

- 1 so I could make sure he was not going to object to it. But
- 2 I'd like to commend him particularly for the leadership he's
- 3 demonstrated on the retention of Federal employees.
- When he came into the EM-1 position, there was a
- 5 raging issue over how many Federal employees particularly
- 6 with technical credentials needed to be - get out, you
- 7 know, we need to get rid of those jobs.
- 8 And the action that he took to sustain the
- 9 importance of the Federal work force will stick with the
- 10 Federal work force now for at least the next eight years
- 11 until that issue resurfaces again.
- But it's that type of leadership that's critical
- 13 to retaining good Federal employees. Jeff Allison has a
- 14 number of outstanding Federal employees in the 35 to 45 year
- 15 range working for him right now that are quite capable of
- 16 managing the work out there.
- 17 And it's those types of folks that are probably
- 18 most effected by the threat to do away with their jobs. But
- 19 Jim's leadership did fix that and it's going to continue to
- 20 require leaders at the EM-1 level to stand up and be counted
- 21 for.
- 22 Because when I was serving as the Deputy Manager
- 23 for Jeff Allison, the concern we heard all the time was, is
- 24 our management standing up for us or not? Do they
- 25 understand the importance? And Mr. Rispoli fixed that

- 1 problem. I'd just like to make sure you all are aware of
- 2 that.
- JAMES A. AJELLO: We appreciate that and I know it
- 4 was within weeks and days of Jim's coming on board that one
- of the first things he had to do was deal with the so-called
- 6 A-76 assessment that was being done, although that was
- 7 working during his appointment when it came on. But he took
- 8 that bull by the horns right away. And made a decision I
- 9 think that few people as new in that position would do so
- 10 quickly. So he was very, very decisive in that and I
- 11 couldn't agree with you more.
- 12 Does anybody have any comments about that, or
- 13 these other conversations? Are there other public comments
- or questions? We'd be glad to take them. There is one more
- opportunity to do that at approximately 4:15 today, which
- 16 will just be previous to the end of the meeting today where
- 17 we expect to return about 5:00. So if there are no others
- now, there's another opportunity today and tomorrow morning.
- 19 The next item on the agenda just after our break,
- 20 small business contracting. So we will take a break now for
- 21 15 minutes and be back at 2:30 to take up small business
- 22 contacting.
- 23 (OFF THE RECORD)
- 24 JAMES A. AJELLO: We welcome Barry Smith who's the
- 25 Director of the Office of Acquisition Management. For the

- 1 Board that is tab six in your books. Barry, welcome. This
- 2 is the topic that we've often talked about and it continues
- 3 to be of interest, and so we appreciate your time today to
- 4 bring us through current events.
- 5 BARRY SMITH: Unfortunately the last time we met,
- 6 we were talking about, I had two issues to talk to you
- 7 about. One was on acquisition strategy and the other was on
- 8 small business. And we went long on the acquisition
- 9 strategy, so we didn't get to cover that.
- 10 What I'd like to do today is talk about four areas
- 11 with all of you. And then we can certainly discuss any
- 12 other issues you want to talk about.
- 13 I heard somebody make a comment that they thought
- 14 that the waste program was one of the most confusing issues
- in the Department. I'm not so sure it's not small business
- 16 contracting.
- 17 The issues really revolve around how do you
- 18 account for small business small subcontracting? What
- 19 contracting and subcontracting. And there's a great deal of
- 20 confusion on prime contracts for the Department and
- 21 subcontracts to the Department's primes.
- 22 And the Department and the Federal government
- 23 actually have ways of tracking both of those separately. So
- 24 I will talk about that.
- 25 It turns out that the last two items on that

- 1 agenda deal with that very issue of how you count small
- 2 business contracting opportunities.
- But what I'd like to do is start off with just an
- 4 update on the performance that the overall EM contracting,
- 5 small business contracting performance.
- 6 We have as I mentioned, two types of small
- 7 business contracts to keep track of. One of those that are
- 8 primed to the Department of Energy and the other which is
- 9 more commonly known as subcontracting through our primes,
- 10 our M&O contractors.
- 11 The, as I'll mention later, there were some
- 12 changes in the way the Federal government counted
- 13 contracting small business contracting for the Department
- 14 that put us in a position to highlight that we had very few
- prime small business contracts with the Federal government,
- 16 DOE as opposed to other Federal agencies. We typically had
- 17 two to three percent of our small business contract being
- 18 prime.
- 19 The Department has tried to make strides in the
- 20 last several years to increase those numbers of prime
- 21 contracts that report directly to the Department. And over
- 22 the last several years, we have awarded probably 11
- 23 significant prime contracts.
- 24 And these are contracts beyond the typical ones
- 25 that used to be awarded for IT or janitorial services in a

- 1 building. We have made awards to among other things, we
- 2 have awarded four contracts at Portsmouth and Paducah to
- 3 small business primes.
- 4 We have awarded cleanup contracts at Columbus and
- 5 Ashtabula. We had a laboratory services contract at Hanford
- 6 that was awarded to a small business concern. And on site
- 7 here, we had recently a project that's just closing out
- 8 which was the Glassway Storage Building Two here was a prime
- 9 contract to the Federal government.
- The awards have ranged anywhere from 3.8 to almost
- 11 two hundred million dollars. With the larger ones being the
- 12 Portsmouth Paducah remediation contracts.
- I think some of you may have been following the
- 14 FFTF procurement. That was, had gone out, had been awarded
- 15 or proposed award. - protested and gone back through the
- 16 cycle again. Had gotten to the point where it was about to
- 17 be awarded and the Department believed that there were other
- 18 priorities on the Hanford site that really needed to be
- 19 addressed first. And has put that FFTF award on hold for
- 20 the time being.
- 21 The other vehicle that we've employed is the
- 22 indefinite delivery and definite quantity task order
- 23 contract where we pre-qualified 22 vendors to do
- 24 environmental remediation, waste management activities, and
- 25 non-contaminated DND.

- 1 We have 22 contracts awarded under that task order
- 2 arrangement and we're beginning to place some of those
- 3 contracts right now. We have four of the largest being
- 4 about a 20 million dollar contract.
- As far as performance in the prime contracting
- 6 arena goes, we established annual goals for prime contracts
- 7 as well as subcontracts and this year our prime contract
- 8 goal is about 208 million dollars which is roughly 3.35
- 9 percent of our total projected contract obligations for
- 10 prime contract
- 11 The performance in '05 was about, we had set a
- 12 goal of about 172 million, which was two-and-a-half percent.
- 13 We actually are right about 203 million dollars and had
- 14 gone up to about three percent. So we did make an
- improvement in that regard.
- 16 The Federal government would like us to raise our
- 17 prime contracting goal to 23 percent over a 20-year period.
- 18 The idea of a 20-year period is two fold. It would give us
- 19 an opportunity over a longer period of time to bring small
- 20 businesses on board and develop the requisite capability to
- 21 manage some of the more difficult work that typically has
- 22 been bundled as an M&O type contract.
- 23 It is a long road. Twenty years is a long time.
- 24 It's a significant challenge to get there. We also are
- 25 going to need to build the capability within the Federal

- 1 workforce at our sites to be prime contract managers and
- 2 that includes safety management, as well as a whole gamut of
- 3 things that the M&O typically has done in small business
- 4 contracting.
- 5 As I said, the devil's in the detail on the
- 6 numbers. And there's been some question about just how
- 7 successful has the Department been in particularly in its
- 8 accounting for subcontract awards. Awards that are made by
- 9 our M&O's.
- 10 And the GAO in May of last year issued a report
- 11 that looked at 13 Department of Energy facility M&O's and
- 12 tried to assess small business subcontracting performance.
- 13 They went out and looked at statistics over a four-year
- 14 period.
- 15 They also looked at the kinds of contracts that
- 16 were being placed, and exclusions that are allowed under the
- 17 law in calculating those percentages.
- 18 Basically when you calculate the percentage, it's,
- 19 for purposes of this count, it's the number of small
- 20 business contracts that subcontract, you got a contractor
- 21 awards divided by his total subcontracting base.
- 22 And that's what the GAO report focused on. Its
- 23 intent was to focus on if we're not getting accurate numbers
- 24 being reported, then we can't possibly be managing the
- 25 program effectively.

- One of the findings the GAO had is that their
- 2 belief was that our prime contractors were inappropriately
- 3 excluding some procurements that they were issuing from
- 4 their base, which would in turn inflate their reported
- 5 percentages of performance on small business subcontracting.
- 6 There really are only two exclusions allowed. One
- 7 is if you made an award to an affiliate, the other is if you
- 8 made an award outside the country to a foreign entity.
- 9 Those are excluded from your base.
- 10 As the GAO pulled the string on that and looked at
- 11 the data, they were finding that exclusions were being taken
- 12 by M&O's for things like, that the M&O's believed could not
- 13 be competed in a small business community: Things like
- 14 utility services on a site. Things like credit card
- 15 purchase. Things like procurement, directions for
- 16 procurements that were dictated by law. Certain
- 17 procurements had to go by law to certain entities. Task
- orders. GSA task orders. They were deducting those.
- 19 The GAO found that that was not appropriate and
- 20 that if you recalculated the percentages adding those back
- in, very few of the contracts were actually meeting their
- 22 subcontract goals, which typically run 40 percent of all of
- 23 the contracts that they - .
- 24 The Department's response to that, on the first
- point, exclusions taken where what had been done previously,

- 1 DOE historical practices. It was not uncommon for those
- 2 exclusions to have been. The Department also felt that
- 3 there were some things that you possibly couldn't not
- 4 subcontract out to a small company. Utilities are a prime
- 5 example. You're fixed basically with whoever your service
- 6 company is.
- 7 But despite all that, the GAO did find that we did
- 8 in FY 2004 we did make available 3.3 billion dollars under
- 9 our small business subcontracting.
- 10 The GAO recommended that we follow through with
- 11 contractors to remind them there were only appropriately two
- 12 exclusions to their subcontracting base. They also
- 13 indicated they believe that there would need to be
- 14 additional guidance reminding prime contractors of their
- obligations for subcontracting and the methodologies that
- 16 were appropriate for that.
- 17 And they also recommended that their belief was in
- 18 the report that percentages don't mean a lot. That a
- 19 company that maybe places a small dollar value of
- 20 subcontracts could have a very large small business
- 21 component if they only made a few placements.
- 22 If you placed 80 million dollars worth of
- 23 subcontracts at one site and 40 million was a small
- 24 business, then you're at a 50 percent goal. If you are at a
- 25 large site, you could far exceed that and wind up with a

- 1 lesser percentage. So they believed that absolute numbers
- 2 were a better indicator.
- 3 They really were arguing that you should divide;
- 4 you should sum the total of the small business subcontracts
- 5 and divide it by the total available site funding as a
- 6 better indication on the percentage basis of what percent of
- 7 contracts; what percent of the site's budget is actually
- 8 going to small business.
- 9 That by the way is not the way that the Small
- 10 Business Administration makes you account for it. They
- 11 actually use a methodology as the percent of all
- 12 subcontracts you award.
- So the GAO recommended that as a finding to the
- 14 Department. The Department accepted three of those findings
- 15 and disagreed with the third in part. And that was the
- 16 issue of reporting out the achievements on the basis on the
- 17 total site budget.
- 18 As it turns out, we are agreeing to accumulate the
- 19 data and have the data reported back to us so that we can
- 20 make that calculation. But in reporting out our
- 21 accomplishments, we'll continue to stick with the
- 22 methodologies that the SBA has mandated.
- We also sent a letter out to the contract
- 24 community in FY 2006 asking that they certify that they were
- 25 only taking exclusions for the two items that were allowed

- 1 and we got returned to that. And a small business programs
- 2 acquisition letter was issued which you can see in June
- 3 which addressed the small business prime contracting and
- 4 subcontracting methodologies and practices in the
- 5 Department.
- 6 The GAO touched on the fact they thought there was
- 7 unfocused management regime for dealing with small business
- 8 contracting that was hurting the implementations of
- 9 implementation of small business contracts. They felt that
- 10 there was a breakdown in communications between the office
- 11 that has been set up specifically for that tasking, and the
- 12 line program offices are tasked with implementing it.
- 13 The Department in response to that has set up the
- 14 small business working group. The small business working
- 15 group is comprised of headquarters in the field and line
- 16 programs. And the intent is to make sure that everybody is
- on the same page regarding policy in the Department.
- 18 The EM has also reviewed in FY 2006 each of the
- 19 subcontracting goals provided by its contractors and we have
- 20 verified that they are committed to only taking the
- 21 authorized exclusions.
- 22 And the last point is what I mentioned about
- 23 business reps being part of the OS, the Office of Small and
- 24 Disadvantaged Business Utilization work force, our work team
- and tasking.

- 1 By the way, I noticed that in the booklet that GAO
- 2 report is reprinted in its entirety if you would like to
- 3 read more specifically about that.
- As an aside, the GAO is about to publish another
- 5 report on small business contracting. It is in draft and I
- 6 think that probably will be out in another month or two. We
- 7 just got a copy of that the other day to take a look at.
- 8 DENNIS FERRIGNO: What is the title?
- 9 BARRY SMITH: You know, I didn't bring it with me.
- 10 It's along the same lines. It has nearly the identical
- 11 title. I can provide that to you if you like.
- 12 Congress is interested in small business contract
- 13 as well. And in the last years of emergency supplemental
- 14 appropriation, there was a requirement that the Department
- 15 work with the Small Business Administration to try to
- 16 develop a memorandum of understanding on how we were going
- 17 to report our accomplishments.
- In the end it's all about the number of small
- 19 business placements you make. Whether it's a prime or
- 20 subcontract situation, what we really want to do is make
- 21 sure that we foster the Federal policy of making available
- 22 to small business awards where they show requisite
- 23 capability.
- 24 So the intent here of Congress was to force SBA
- 25 and DOE to the table, have them develop an MOU that both

- 1 agencies understood. So that when we reported that our
- 2 small business performance was X percent, they would
- 3 understand what we meant. And when they said, no, it's not,
- 4 we would understand what they meant.
- Just as background, historically, and I mentioned
- 6 this before, the Office of Federal Procurement Policy in
- 7 1991 did allow us to combine any prime and subcontracted
- 8 small business awards as a measure of how successful we
- 9 were.
- 10 Subsequent to that, eight years later they
- 11 withdrew that. They withdrew that ability to do that and
- 12 indicated that we were only going to be allowed to report
- 13 contracts as prime, or small business participation in prime
- 14 contracting.
- 15 So where we were reporting in 18 to 20 percent
- 16 participation rate, that dropped immediately to about 2.85
- 17 because much of the small business contracting occurs
- 18 through the M&O.
- 19 And I mentioned before, the Department
- 20 faced with getting to a 23 percent participation level in
- 21 prime contracts to small business has put together a 20-year
- 22 plan on how to do that and it has imbedded within it are
- 23 other goals related to specific kinds of small business
- 24 contracting whether they be small disadvantaged business or
- 25 hub zone businesses. So within the 23 percent there are

- 1 also drivers there as well.
- I might say that between the year 2000 and 2004,
- 3 DOE's department had increased its prime contracting to
- 4 small businesses by over 400 million dollars. Shortly
- 5 following the rescission, the Department did start to take
- 6 action to try to increase the number of primes. And it
- 7 continues to do so. It's a priority for the Department and
- 8 for EM.
- 9 The MOU is pretty dry reading. If it's not in
- 10 your package we can get it for you. It's about a six-page
- 11 document. But it's like so much of the small business
- 12 counting game.
- In order for you, the way we agreed that we would
- 14 report prime contracts, small business participation on
- prime contracts was pretty straightforward. It would be our
- 16 total procurement base in the Department divided by the
- 17 number by the dollar value of the small business
- 18 procurements that we place.
- 19 And that's going to be typically, that's where the
- 20 numbers I reported earlier to you, that has not changed.
- 21 That's going to show you that 3.5 to four percent
- 22 participation range.
- 23 As it turns out, the MOU just restates what we've
- 24 always done for subcontracting. Which is to list the small
- 25 business subcontract dollars divided by the subcontractors,

- 1 or the prime contractor's procurement base less its
- 2 exclusions. So that hasn't changed either.
- What has changed is that the DOE and the Small
- 4 Business Administration agreed that in certain
- 5 representations they'll allow the Department to represent
- 6 its participation by combining both its prime subcontract
- 7 dollars and its M&O's subcontract dollars divided by the
- 8 total amount of money available in the Department.
- 9 They don't track us in that regard. We are still
- 10 being tracked to prime goals and subcontract goals, which by
- 11 the way in most contracts is 40 to 50 percent of contracts
- 12 placed need to be placed with small businesses.
- But in some representations, I haven't figured out
- 14 who we're representing it to yet, but we will be allowed to
- 15 go ahead and combine those two. So that, it's a more
- 16 accurate reflection of the total amount of dollars going
- into subcontracting.
- That in a nutshell is what I had planned to talk
- 19 to you about today. A couple of comments relative that
- 20 weren't included in the presentation, just to bring you up
- 21 to speed on where we are, we're as you're well aware, we
- 22 have a number of major acquisitions that we're planning on
- 23 making over the next several years.
- 24 My new boss is Jack Serash. Jack will be tasked
- 25 with implementing the program and bringing those on board.

- 1 We are developing acquisition strategies for the major
- 2 procurements at Hanford and Savannah River.
- We have had discussions. It turns out that any
- 4 award over, I think it's four million dollars. I have to
- 5 check my numbers. Three or four million dollars has to come
- 6 back to the Department's Office of Small and Disadvantaged
- 7 Business Utilization for a justification on why it's not
- 8 awarded to the small business. So that's a pretty low
- 9 number.
- 10 We are developing those acquisition strategies for
- 11 those documents, for those procurements. We will have to
- 12 make those justifications to small business. The people
- 13 basically oversee the small business program in the
- 14 Department.
- 15 We anticipate that acquisition will go out with
- 16 requirements for small business subcontracting among the
- 17 primes. And our negotiations and discussions internally
- 18 will be what does that look like? Is it going to be in the
- 19 40 or 50 percent range? Is it going to specify a dollar
- 20 value? Those things are under development right now.
- 21 I think it's fair to say that we recognize that
- 22 awards to small business are good business for the
- 23 Department. They have a place. They fit appropriately in
- 24 the Department. It is Federal policy that we do that.
- 25 We're learning. We are learning from some of the small

- 1 business prime placements we've made on how to manage those
- 2 contracts.
- The people here at Savannah River I think did an
- 4 excellent job with the Glassway Storage Building Project
- 5 which is concluding. Came in under cost and ahead of
- 6 schedule. After some initial problems relating to managing
- 7 the project early on, I think things smoothed out and that
- 8 project went very well. So we're trying to spring board
- 9 Federal capabilities so that we can position ourselves to
- 10 manage these contracts effectively.
- 11 We're learning some from our IDIQ process where we
- 12 have somewhat smaller procurements, but a lot of the same
- 13 issues on managing security interfaces and safety
- 14 interfaces.
- We are going to do that. We are going to move
- 16 forward. It makes good business sense to do so. Will we
- ever get to 23 percent prime contracting? I have a personal
- opinion about that, but that's not the Department's position
- 19 right now.
- 20 We need to do what makes sense. We need to
- 21 provide opportunity and we need to make sure that the
- 22 mission gets accomplished. And I think there's a win in
- 23 that for everybody. I think we can find that middle ground.
- 24 That's all I'd planned on talking about.
- JAMES A. AJELLO: Barry, thanks very much. That's

- 1 very helpful. A good update and this is a big, big
- 2 challenge area. I know that we've watched this one real
- 3 closely. Last year there was a workshop in Nashville I
- 4 think Dennis and Terri attended. It was very helpful for us
- 5 to get some understanding on the issue as well.
- I understand it's an evolving issue. I know
- 7 particularly the conflict between the GAO and the SBA
- 8 issues. So I'd like to open it up for comment. I know
- 9 Dennis you were particularly going to take this one up
- 10 because you were following the small business issue as well.
- 11 So kick it off for us.
- DENNIS FERRIGNO: By the way, there is another
- 13 small business conference. It will be in Seattle I believe,
- 14 I don't have the specific dates. It's the last week in
- 15 June, I believe. Do you know exactly what the date is?
- 16 It's the last week in June, so I'm assuming again we'll have
- 17 some presentations from the Department to that session.
- 18 What I'd like to do is open it up to some
- 19 questions among the Board. Dave, I see you have one. I'm
- 20 going to hold my questions until the Board starts asking
- 21 some questions. Dave?
- 22 DAVID SWINDLE: I guess first sort of similar
- vein, a philosophical observation. But then get into the
- 24 practicality because I for one have long been a strong
- 25 supporter of growing small business because it's essentially

- 1 where the work force really will grow and come from.
- I guess over the past few years I've watched
- 3 somewhat the EM and the Department as a whole try to take a
- 4 small business and put them in a billion dollar category
- 5 which in my estimation is not a small business. And so it's
- 6 misleading I think from a standpoint of trying to force a
- 7 small business to grow overnight into such a large volume of
- 8 activity.
- 9 And the only way that something like that can
- 10 happen is through the mentor-protégé program. And I don't
- 11 see any reference to the mentor-protégé program in your plan
- 12 as you've outlined. And I guess at the end of the day, the
- ability of small businesses to partner with a mentor in my
- 14 experience has been absolutely critical in order to achieve
- 15 the type of sustainability so that small business doesn't
- 16 fail by becoming a large business.
- 17 So I'd appreciate comments. What are EM's plans
- or Department wide plans because the mentor-protégé program
- 19 is there. In the past, I know DOD provided specific funding
- 20 line for the large business since it is a - there's a cost
- 21 involved in mentoring and I guess we'd be curious in terms
- of what are if there are plans but just comment on the
- 23 mentor-protégé.
- 24 BARRY SMITH: We have had discussions with our
- office, OSDBU is their acronym. Small business office.

- 1 We've had specific conversations about mentor protégé. And
- 2 in fact on one of the procurements that's up coming, we had
- 3 some fruitful discussions on how to implement that. Let me,
- 4 I'll leave it at that for now.
- It is a, as you say, it's a way to bridge over to
- 6 get a small company qualified, but not having to bear the
- 7 burden of so much that they'll just collapse. They're
- 8 doomed to fail from the start.
- I think we will, as I mentioned, we're developing
- 10 these strategies and we'll have this continued discussion.
- 11 I know mentor protégé is always a topic of discussion. And
- 12 I think we're going to be considering it seriously where
- it's appropriate.
- 14 DAVID SWINDLE: And again, there's strategy and
- then there's benefits. I will just say as an observation
- 16 that the industry will always find a solution to meet any
- 17 requirement, but is it, at the end of the day, achieving the
- 18 goals that is trying to be set out.
- 19 There is another alternative where a small
- 20 business mentoring relationship can perform a joint venture
- 21 and get credit for small business consideration. So there's
- 22 multiple models. DOD has undertaken a similar set of
- 23 reviews. And there is a task force for the DOD business
- 24 advisory board, I believe that's trying to tackle that same
- 25 thing because it is such a significant part of

- 1 administrative goals.
- 2 But I would like to encourage and perhaps Jim, we
- 3 as a board particularly, you know, understand the goals.
- 4 The goal is not to put a small business in play so it can
- 5 fail. It's to put business into a small business that can
- 6 grow and graduate and then be a large business. And that is
- 7 the best success story.
- 8 So certainly offer I think the Board's input to be
- 9 a sounding board for some of this element. Because that is
- 10 a key. It's administration policy. It's departmental
- 11 policy. And we ought to do everything we can to help it
- 12 succeed.
- JAMES A. AJELLO: Barry, you mentioned IDIQ
- 14 contracting approach. We've discussed that here as a group
- 15 and with you in the past. What is your perspective on using
- 16 performance contracting for this particular achievement of
- 17 your goal at small business? Do you think this has a spot?
- 18 Do you think it has any upside in using it to help get -
- 19 BARRY SMITH: You know, we're requiring our
- 20 procurements for subcontracting plan and the approach has
- 21 been to identify specific goals that are to be achieved in
- 22 that. One of the recent contracts, River Corridor Contract
- 23 actually specifies some hard numbers for those goals.
- In that sense it's a performance-based element.
- 25 Whether we would challenge as a specific performance-based

- 1 incentive some number for small business, I think our
- 2 strategy would be just imbedded as a requirement of
- 3 contract.
- 4 JAMES A. AJELLO: So not necessarily putting fee
- 5 or some other elements at risk aside from putting up a
- 6 metric.
- BARRY SMITH: We haven't yet. It's something we
- 8 can discuss. If we get a sense that we can't get an
- 9 adequate response otherwise.
- 10 CHARLES E. ANDERSON: You're asking about putting
- 11 an incentive specifically related toward a small business
- 12 contract. Is that what -
- 13 BARRY SMITH: Well, Charlie, just using
- 14 performance contracting as a technique for the small
- 15 business community as you award - just another technique
- 16 to incentives. So it's a question mark.
- JAMES A. AJELLO: I personally think that there's
- 18 a lot of room for growth in IDIQ and performance
- 19 contracting. I was wondering if you had thought about,
- 20 since you mentioned IDIQ, whether performance contracting
- 21 you felt had an opportunity as well to achieve higher goals.
- BARRY SMITH: I don't know. I don't think we've
- really given that much thought to that perspective.
- 24 DAVID SWINDLE: Jim, just to add one other thing
- 25 to this whole context is one of the biggest challenges and I

- 1 would just, I'm on the board of contract services
- 2 association which basically the majority is small businesses
- 3 that make up their - the number one issue, doesn't matter
- 4 whether it's DOE, DOD, any small business is that these
- 5 rapid-step functions that you know, by taking on a larger
- 6 contract is the, it slaps them all in the face on the
- 7 ability to manage cash.
- Now DOE, if you're an M&O, you've got a direct
- 9 line to the treasury if is a unique feature of the M&O
- 10 contract. But the majority of all other contracts, the
- 11 prime has to carry that burden of cash flow. And certainly
- 12 know as an average, I would encourage as part of your
- 13 preparations to take a look at your - whether at the
- 14 headquarters prime contract level or at the second tier,
- 15 meaning at the M&O level and below, to look at the cash
- 16 payments.
- 17 The average payments that the Department, as I
- 18 understand, and these are not accurate numbers, but at least
- 19 hearing the small businesses, while they have a prompt
- 20 payment act requirement, it typically is over 60 days for
- 21 payments. Consequently, there's almost no small business
- 22 that can sustain an enterprise with that type of cash
- 23 working capital tied up.
- 24 Being able to support it, I think, as you devise
- 25 your strategy, what are those elements that are key to

- 1 sustaining a successful operation like cash management, and
- 2 how does the Department deal with it?
- 3 You know, you've got to have invoices submitted.
- 4 I mean, there's a lot of requirements that go into the
- 5 managing the enterprise. And if the Department can help
- 6 them, it will, I think, help bring up the success rate of
- 7 viable small businesses.
- 8 BARRY SMITH: I think there's two possible
- 9 solutions. One, don't let it take 60 days is the obvious
- 10 first solution. Be in a position to process payments
- 11 promptly.
- 12 The second is, looking at letters of credit, lines
- of credit that can be extended. It's not uncommon with the
- 14 M&O community. It's something we can look at for smaller
- 15 businesses as well.
- DAVID SWINDLE: The objective is to make them
- 17 successful.
- JAMES A. AJELLO: In my business, Dave, we use,
- 19 and maybe there's some analogies here. We use LC's. We use
- 20 lock boxes such as escrow accounts. We actually support
- 21 working capital accounts that the small business, or
- 22 minority business would have with a local bank. And we also
- 23 have gone to weekly payments in some cases. Advances on
- 24 invoices for which there is a credit boxed on milestone
- 25 achievement.

- 1 So this is a critical area and it has really
- 2 helped the numbers that we work to when we can lubricate
- 3 that cash cycle. I'll put it that way.
- 4 DENNIS FERRIGNO: There's also the other side of
- 5 protection of - with the small business. Because there
- 6 have been cases I'm sure none of the current contractors -
- 7 but there have been cases where small business has cash
- 8 payments that are due to the organization, not to the
- 9 project and they will essentially borrow money on
- 10 receivables. And then cover other debts for other projects
- and may be come extended with some of their subcontractors
- 12 for some of their equipment that they've ordered and all of
- 13 a sudden we have an issue.
- 14 There are mechanisms like escrow agents that you
- pay a little bit of a premium. But in that premium you
- 16 protect government. I'm sure there's a lot of options that,
- 17 you know, procurement group at DOE is much more experienced.
- 18 JAMES A. AJELLO: The escrow accounts or lock
- 19 boxes or bankruptcy remote and proof and they're the
- 20 ownership of government, or in our case the receiver of
- 21 services or materials.
- Their way, the Florentines invented this in the
- 23 1400's and so if they could do it, we can do it. Steve.
- 24 D. STEPHEN ALLRED: Just a question. You were
- 25 talking, and I'm not familiar with fast - procurement. I

- 1 guess it raised the question in my mind about when you have
- 2 a procurement like this, and particularly one that's drawn
- 3 out, I know in a large business, the proposal costs were a
- 4 significant issue.
- I would think with a small business, they would be
- 6 a much bigger issue. When a contract is not awarded or
- 7 drawn out like that because of other circumstances, isn't
- 8 that a real disincentive to small businesses?
- 9 BARRY SMITH: Absolutely. Absolutely, it is. And
- in the case of the FFTF contractors who were preparing RFP's
- and bidding the job, they have voiced that concern. That
- 12 concern has been discussed on the Hill. Should the
- 13 Department find a way in not every instance, but instances
- 14 where it's clear cut it caused damage, should they recoup
- 15 costs in some respects?
- 16 The DOE policy is pretty clear on it, and it
- 17 indicates that we can't do that. But I know that that is
- 18 being discussed. Certainly it's being discussed on the Hill
- 19 right now.
- 20 CHARLES E. ANDERSON: That clearly is an
- 21 impediment when we talked about some of the hard decisions.
- 22 That is one of them. That example is one of them. And
- 23 that was one of the major discussions that we had in
- 24 relation to that.
- The other is a number of these forms, I mean,

- 1 that's a cancellation. We withdraw our holding of the
- 2 contract. But some of these awards are taking so long, and
- 3 that's one of the things we're looking at right now, is what
- 4 steps can we take to minimize - even in an award, you want
- 5 to minimize the cost of proposal preparation. Because to a
- 6 small business, I mean, that's a significant impact to them.
- 7 DAVID SWINDLE: And there's that provision of the
- 8 FAR that basically if audited, a small business must be able
- 9 to show that they contributed substantially, what is it?
- 10 Like 50 plus percent of the cost of the preparation of the
- 11 proposal. Because I've seen in protest situations that
- 12 they've been overturned when it's been determined that a
- 13 large business partner in whatever capacity is carrying a
- 14 larger share of the proposal burden. And that's in these
- 15 larger procurements in the multi-hundreds of dollars are not
- 16 low cost proposals.
- 17 BARRY SMITH: And I think Jim Rispoli, by bringing
- on Jack, is interested in streamlining the process. We've
- 19 got to turn these procurements around. From RFP out to
- 20 award, we've got to help streamline that process and not
- 21 keep people hanging in for extended periods of time.
- 22 DENNIS FERRIGNO: Two issues that I was hoping to
- 23 discuss and maybe we could discuss them and follow on
- 24 discussion, concerning small businesses. This is one
- 25 burden, and I think you mentioned it, Barry, although I

- 1 don't see it in the presentation here, but the burden on the
- 2 EM Federal work force and the staff on having additional
- 3 direct-line contracts. And changing the role possibly in
- 4 certain sites where all of a sudden you're in an almost like
- 5 a management integration role as opposed to the current
- 6 roles that we are in now.
- 7 And the second question, or the second issue that
- 8 I would like to maybe discuss is, in the five-year plan, and
- 9 it's really how is the fabric of the plan broken up? It's
- 10 broken up, the one we received is by site. And it has a
- 11 contracts analysis on each of the sites and what you're
- 12 doing.
- In some cases it identifies like Ashtabula, like
- 14 Columbus, and some of the historical and some of the current
- 15 aspects of what you're going to do for small businesses.
- 16 But in the large sites, it seems to be buried as to what
- 17 small business strategy there is anticipated.
- 18 Knowing that we have an aggressive target for 20-
- 19 year plan and we have a five-year plan, I guess I'd like to
- 20 maybe have a little discussion on how does the small
- 21 business plan integrate to the current five-year plan that
- 22 we have that's on our table right now that has been issued
- 23 in March, 2006.
- 24 So those are the two things I'd like to maybe
- 25 discuss.

- 1 BARRY SMITH: Let's talk about the five-year plan
- 2 first. I would say that at the present time, the five-year
- 3 plan has not integrated a small business strategy for the
- 4 larger sites.
- 5 I think the intent is that those goals for
- 6 increasing participation will be developed as a part of
- 7 individual procurement acquisition strategies and that they
- 8 will roll over and then in essence become the site strategy
- 9 for how it moves along.
- 10 Could the five-year plan benefit from that as a
- 11 sub-topical area that needs to be addressed? Perhaps. I
- 12 think the approach taken is to try to push for the
- 13 Department strategy on small business through individual
- 14 acquisitions. So that's kind of where we are on that right
- 15 now.
- 16 Regarding your first comment on the burden on EM
- 17 work force, we haven't had enough of these projects to
- 18 really understand or to quantify what the burden has been.
- 19 We've assumed it's going to be a large one. It's a role
- 20 that Fed's typically did not play, the integrating role, for
- 21 example that you were mentioning.
- We don't have a lot of experience yet in that. I
- 23 think what we will try to do is to capture lessons that
- 24 we've learned off that, things that have worked well. I
- 25 think the project here at Savannah River worked well. We

- 1 need to capture how they approach that, how it did the
- 2 interfaces. They did a pretty good job of drawing a box
- 3 where the interfaces occurred with the existing M&O
- 4 contractor.
- 5 But relative to oversight of safety, as an
- 6 example, provision of security, integration of quality
- 7 assurance, we're going to have to capture that. We just
- 8 don't know yet.
- 9 It certainly, if we're going to implement this as
- 10 a matter of course, we're going to have to develop that
- 11 capability.
- 12 CHARLES E. ANDERSON: I have a, as a person in
- this position, you know, part of my plan on the future of EM
- 14 view on this, and I don't consider it purely a burden. I
- 15 think that, I know that a number of the Federal employees
- 16 were both energized that were a part of the oversight of
- 17 some of these prime contractors. They learned a lot about
- 18 programs that they should have already known.
- 19 And from that standpoint, I see instead of a
- 20 burden, I see we're actually getting a benefit out of it for
- 21 the Federal workforce, not just on the small business, but
- then to the other contracts that they provide oversight.
- 23 And oversight's a funny thing. A lot of people
- 24 come into it coming from somewhere else. I mean, that's why
- 25 they're hired, to bring expertise in. But after performing

- 1 oversight for 10, 15, 20 years, you sometimes lose a little
- 2 of your edge as far as performing your oversight,
- 3 particularly in the large M&O.
- 4 M&O has a lot of systems. You know if the
- 5 systems are working well. We look at it from a high, a very
- 6 high standpoint. When you look at the, two years ago the
- 7 fatalities that Savannah River had, brought a lot of things
- 8 to light about safety oversight. And you look at some of
- 9 the near misses from a safety standpoint at ETTP, Hanford
- 10 and other sites. It brings to sight what we really need to
- 11 be focusing on.
- 12 And I can see particularly in the Glassway Storage
- Building, I saw a tremendous learning curve to understanding
- 14 interfaces. To understanding the safety programs and the
- other programs that we're supposed to be providing oversight
- 16 from.
- So you deal, not only will you hear more from me
- 18 about that, you'll see more in Jim Fiore's human capital
- 19 development program for that also.
- 20 I mean, there's a limit to that. Because there's
- 21 a limited number of FTE's that we're charged with actually
- 22 doing oversight. But that is something you'll see more and
- more, that is more of a benefit than it is a burden.
- 24 DENNIS FERRIGNO: Reading that plan, the impact of
- oversight might be needed to be articulated or something.

1	DAVID SWINDLE: I guess one other thing, going									
2	back to this, refreshing on some of the GAO findings and									
3	what led to the SPAMOU is if you look at the way the									
4	Department is structured, through the M&O contracts, M&O									
5	contracts are considered prime contracts, and that's where									
6	you get that first-year accountability. Yet if I recall									
7	from some of the Department's own statistics, that the M&O's									
8	because of the way they do their work, they'll get the major									
9	primes to go execute, let's call it a construction project									
10	or whatever. But most of their execution, there again who									
11	they turn to, actually are small businesses. But there's no									
12	credit for that in the system.									
13	And I guess, and that's been a debate ongoing									

And I guess, and that's been a debate ongoing through the whole Small Business Administration of if you really come right down to it, you know, how do you get credit because the M&O is in essence an extension of the Federal work force in many ways compared to how DOD and other agencies, they choose to execute.

And certainly, the recognition that there is a lot more small business subcontracting being done by below that M&O level shouldn't be lost in all the presentation of its statistics, because in fact it is occurring by local and so forth.

24 And it's a constant dilemma. And I know there's 25 this DOD team that's looking at that as how do you redefine

- 1 some of the subcontracting in terms of what would be
- 2 recognized as to where the real small business credit gets
- 3 accounted for. And the Department's got a great opportunity
- 4 for the volume it does. It will take some leadership for
- 5 that.
- 6 DENNIS FERRIGNO: What I heard from Barry, and it
- 7 rung pretty strong and what I heard was, we're going to do
- 8 the right thing. And that's got to be the theme. We're
- 9 going to do the right thing.
- 10 One other thing and that is, June 27, 28, that's
- 11 the date for the Small Business Conference in Seattle.
- 12 Probably there will be questions again like last
- 13 session on what is the Department's forecast on the IDIQs.
- 14 Because when they were bid, they were - I'm not sure if
- 15 this is a correct number, but it was in the less than a
- 16 billion, but probably in the 800 million range of contract
- 17 capacity.
- 18 We're two years into those awards. Probably the
- 19 community will probably want a little summary of how much of
- 20 that capacity has been burned off and how does the forecast
- of those contracts be over the next year. So.
- 22 Any other questions in this? Well, I appreciate
- 23 you coming. I know you were under the gun, Barry, this
- 24 week. So you flew in today, and you're flying out. So I
- 25 appreciate your being here.

- 1 JAMES A. AJELLO: Thank, Barry. That concludes
- 2 the set of presentations he had today. We have an
- 3 opportunity now for more public comment. If there's any,
- 4 please do step up to the microphone, state your name, and
- 5 organization and any question or comment, if you can.
- 6 ED WANNAMACHER: Ed Wannamacher again for - just
- 7 wanted to pass on, I appreciate the complexity of the small
- 8 business issue, and as you're planning for these upcoming
- 9 acquisitions, there's an opportunity to challenge your
- 10 contractors in helping you fix this problem and come up with
- 11 a solution as to how to better integrate small business into
- 12 executions, scope of work, - some major procurements.
- 13 JAMES A. AJELLO: Thank you. Are there any other
- 14 comments or questions from the audience?
- 15 That concludes our session for today. I want to
- do a couple of things in conclusion.
- 17 Number one, remind the group that we're
- 18 reconvening tomorrow morning at 9:00. It will be about a
- 19 half-day session including public comment period.
- 20 And the other thing I want to do is recognize all
- 21 the support and effort that we've had in this visit in
- 22 particular. The support from the Savannah River folks and
- 23 to my left, Terri Lamb who is our executive director.
- 24 Let me just say a couple of words about that
- 25 position and e-map, because I don't think it's well

- 1 understood.
- 2 Terri is our coordinator for all activities that
- 3 we have with the Department. She also keeps us informed of
- 4 all these complex issues. It's probably not a week or two
- 5 goes by that we're not receiving some updated communications
- 6 regarding the program.
- 7 The Board meets only periodically. And so those
- 8 interim updates are really important. She also provides us
- 9 access to key decision makers and conversations that we have
- 10 - in, so I appreciate the work that Terri does.
- 11 And for those of you in the audience and any
- 12 others who want to communicate with the Board, she is really
- the access point to do that, although some people decide to
- 14 communicate directly, it's better if we do communicate in
- 15 this kind of way through Terri so that we make sure all the
- 16 correspondence and comments and queries are documented.
- I think each of us are so busy that if left,
- 18 certainly to my own devices, I would not be able to be as
- 19 organized as Terri. So I want to encourage any further
- 20 comments beyond today and tomorrow to get to Terri so that
- 21 we might have them in a uniform and very well done basis
- 22 which is typically the case.
- So we're adjourned for today, and we'll reassemble
- 24 tomorrow morning at 9:00. Thank you very much for your
- 25 attendance.

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